

Safe Deposit Box

Safe Deposit Boxes are for Customers who want to store important documents or valuables in a safe and secure environment. They come in a variety of sizes to suit your needs.

Account Features

- Store your valuables in a safe environment.
- Access during Store opening hours*
- Available to Metro Bank personal current and cash account Customers aged 18 or over.
- Available to Metro Bank business current account Customers

Important Information Summary

This document summarises the important features of the Metro Bank Safe Deposit Box. It should be read carefully together with the Metro Bank Safe Deposit Box Terms and Conditions (the 'Terms and Conditions') and Our Service Relationship with Personal Customers, or Our Service Relationship with Business Customers, whichever is relevant to you. If there is anything you do not understand please ask any Metro Bank Customer Service Representative. These details are correct as of March 2024.

KEY PRODUCT INFORMATION

Safe Deposit Box price list

Payment

You can either pay a monthly or annual fee for your Safe Deposit Box. The fee is payable in advance.

Name of Box	Box Size (H x W x D)	Annual Fee (inc. VAT)	Monthly Fee (inc. VAT)
Extra Small	3" x 5" x 21.5"	£240 each	£20.00 each
Small	5" x 5" x 21.5"	£270 each	£22.50 each
Medium	3" x 10" x 21.5"	£360 each	£30.00 each
Large	5" x 10" x 21.5"	£525 each	£43.75 each
Extra Large	10" x 10" x 21.5"	£750 each	£62.50 each

NB. These prices are the standard pricing. For previous prices and special rates please contact Metro Bank directly

Access

- Two copies of a unique key for each Safe Deposit Box
- Unlimited access during Store opening hours
- Secure environment, locked in a vault
- Safe Deposit Box viewing room available in every Store

Additional charges and fees

Missed renewal payment:	£10
Early closure fee. Minimum term of 6 months applies:	£50
Forced box opening (drilling and lock replacement)	Weekdays: £200 • Saturdays (limited store location): £300
Lost/stolen single key:	£30

THINGS YOU SHOULD CONSIDER

- You must only keep items that belong to you in your Safe Deposit Box.
- If you lose your Safe Deposit Box key we will change the lock to your box and give you a new key. We will charge you a fee to cover the cost of replacing the lock.
- There are certain items which you must not keep in your box, such as cash, chemicals, knives and plants – please see Term 3 of the Terms and Conditions for more details.
- Your fees must be paid on time in order to access your Safe Deposit Box. If we have not obtained payment from you after a period of time, we may open your box, sell the contents to pay our fees and costs and pay you back any difference. If you are having difficulties making payments please contact us as soon as possible.
- Items should be properly insured for their full value and keeping valuables in a safe deposit box should not be seen as an alternative to insuring them.

*Find our latest store hours at metrobankonline.co.uk/store-locator/latest-store-opening-hours/