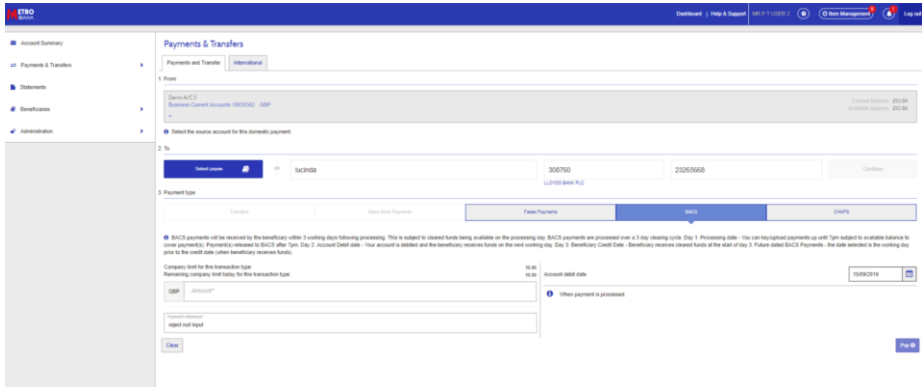


COB/ EDGE Technical Update Document

Contents	Document
Name of Change(s)	Change to Bacs payment cycle description
Description of Change(s)	<p>The Bacs payment cycle description is being updated to notify customers of the new process whereby they will be debited and the beneficiary credited on day three. Currently, the customer is debited on day 2 and the description explains this.</p> <p>This updated content will advise customers that payments will need to be made on the Bacs payment screen for:</p> <ul style="list-style-type: none"> • Single • Bulk • batch payments
Effective Date of Change(s)	17 th April 2020
Scope of Change(s)	Commercial Online Banking only
Release Type (Major or Minor)	Minor
Release Version	Version 1
Impacted Functionality	No functionality will be impacted as the change being made is related to copy only.
Screenshots or Examples	 <p>The screenshot shows the Metro Bank online banking interface for 'Payments & Transfers'. The 'BACS' tab is selected, and the 'Payment type' dropdown is set to 'BACS'. The interface includes fields for 'From' (Current Account), 'To' (Beneficiary), and 'Payment type'. A detailed note explains the 3-day clearing cycle: Day 1 (Processing date), Day 2 (Account debit date), and Day 3 (Beneficiary credit date). The 'Account debit date' is set to 15/04/2020.</p>
Test Facility Availability Date	27/04/2020