

Merchant Services

Explore a world of payments with Elavon

ACCOUNT FEATURES

- Take payments online, in-person, or with a fully integrated electronic point-of-sale (EPOS)
- Accept all major cards and digital wallets
- Same and next day funding*
- Dynamic Currency Conversion - accept over 80 currencies

IMPORTANT INFORMATION SUMMARY

Elavon are Metro Bank's preferred partner for card payment solutions. Any agreement that you enter into with Elavon, is a contract made between you (the customer) and the card acquirer. Elavon will provide Terms and Conditions (T&C's), price lists and all servicing related to this contract. Metro Bank may receive commission on fees paid by you to Elavon for any products or services taken out following Metro Bank introducing you to Elavon. These details are correct as of 01 May 2026.

WHAT YOU NEED TO KNOW

- Elavon are Metro Bank's preferred partner for card payment solutions, however you are able to choose any merchant acquirer you wish
- Please refer to Elavon's Terms & Conditions, privacy policy and marketing preferences before agreeing to any introduction made by Metro Bank Plc to Elavon on your behalf
- Elavon will provide you with a free pricing quote and proposition breakdown prior to entering into any agreements

KEY FEATURES - WHAT ELAVON CAN OFFER YOU

Accept payments everywhere

Our Partner, Elavon, provide card payment services that allow businesses to accept payments online, in person, through mobile card readers, or through integrated electronic point-of-sale systems. The services available will depend on your business requirements.

- Card machines – Card terminals can be used at a fixed checkout location or as mobile devices, enabling face-to-face card payments in different business settings.
- EPOS integration – Elavon Smartlink enables a connection between compatible electronic point-of-sale (EPOS) systems and card terminals, allowing transaction details to be shared between systems.
- Online payments - Online payment services are supported through payment gateway options designed to process card-not-present transactions and handle customer payment data securely.
- Over the phone - Telephone payments can be accepted using systems that support card-not-present transactions while meeting applicable security requirements.
- Bespoke packages - A combination of payment methods, such as in-person, online, and telephone payments, can be set up within a single merchant account configuration.

Online payment gateway

- Pay-by-link
- Virtual terminal
- Accept Apple Pay® and Google Pay™
- Fraud management settings
- Compatible with major eCommerce shopping carts

Payment acquiring

- 99.9% platform uptime
- Elavon Connect App for analytics
- Security and fraud tools
- Chargeback management
- 24/7 technical support

*Additional fees may apply

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