

# **USER GUIDE**

## **Exporting Transaction Data**

This guide is to help you with exporting transaction data when using the online platform.

- From the homepage, select the account you wish to view
- This will then open the account's 'Transaction Summary'

### Transaction Summary

View your account balance and the last 32 days of transactions.

|  |  |
|--|--|
| Demo A/C 1<br>Business Current Accounts 10843488 GBP | Current balance <b>£6.19</b><br>Available balance <b>£1.89</b> |
|--|--|

+ Account information + Advanced search

Download Export Play

| Booking date | Value date  | Transaction type            | Payer / Payee | Money in | Money out | Running balance |
|--------------|-------------|-----------------------------|---------------|----------|-----------|-----------------|
| 12 OCT 2016  | 12 OCT 2016 | Outward Faster Payment      | MIKE WRAGG1   |          | -£0.02    | £6.19           |
| 12 OCT 2016  | 12 OCT 2016 | Outward Faster Payment      | MIKE WRAGG    |          | -£0.01    | £6.21           |
| 06 OCT 2016  | 04 OCT 2016 | Account to Account Transfer | MR J W MOULE  |          | -£0.01    | £6.22           |
| 03 OCT 2016  | 03 OCT 2016 | Account to Account Transfer | Demo A/C 3    | £0.10    |           | £6.23           |
| 29 SEP 2016  | 29 SEP 2016 | Outward Faster Payment      | MIKE WRAGG    |          | -£0.07    | £7.33           |

### 1. Downloading Transaction Data

- Select 'Download' in order to open a PDF file of the last 32 days of transactions.
- You can select 'File' > 'Save As' in order to save the 'Transaction Report' to your device.

### 2. Exporting Transactional Data

- Select 'Export' in order to download transaction data into a CSV format, which you can open in Excel.
- Once in Excel, data can be easily manipulated.
- You can then select 'File' > 'Save As' in order to save the Transaction Data to your device

|    | A  | B         | C                           | D                     | E                         | F  | G            | H       |
|----|--|-----------|-----------------------------|-----------------------|---------------------------|--|--------------|---------|
|    | BookingDate                                | ValueDate | Transaction Type            | Transaction Reference | Payer/Payee Name          | Payment Reference                          | Money In/Out | Balance |
| 1  | You searched from 09/19/2016 to 10/21/2016 |           |                             |                       |                           |  |              |         |
| 3  | 12/10/16                                   | 12/10/16  | Outward Faster Payment      | FT1627935TGB          | MIKE WRAGG1               | FT1627935TGB\BNK MIKE WRAGG1 TES PAYMENT 2 | -0.02        | 6.19    |
| 4  | 12/10/16                                   | 12/10/16  | Outward Faster Payment      | FT162791VFJK          | MIKE WRAGG                | FT162791VFJK\BNK MIKE WRAGG TEST PAYMENT 1 | -0.01        | 6.21    |
| 5  | 06/10/16                                   | 04/10/16  | Account to Account Transfer | FT1627845F6V          | MR J W MOULE              | FT1627845F6V\BNK TEST ACCOUNT              | -0.01        | 6.22    |
| 6  | 03/10/16                                   | 03/10/16  | Account to Account Transfer | FT16277C4HN1          | Demo A/C 3                | FT16277C4HN1\BNK TEST                      | 0.1          | 6.23    |
| 7  | 29/09/16                                   | 29/09/16  | Outward Faster Payment      | FT16263T4H60          | MIKE WRAGG                | FT16263T4H60\BNK MIKE WRAGG TEST PAYMENT 2 | -0.07        | 6.13    |
| 8  | 29/09/16                                   | 29/09/16  | Outward Faster Payment      | FT16263GWLJT          | MIKE WRAGG                | FT16263GWLJT\BNK MIKE WRAGG TEST PAYMENT 1 | -0.01        | 6.2     |
| 9  | 28/09/16                                   | 28/09/16  | Transaction Charges         | 10843488.20160928.CHG | XFER FROM SUSPENSE TO A/C | Transaction Charges                        | -1.2         | 6.21    |
| 10 | 23/09/16                                   | 23/09/16  | Account to Account Transfer | FT16267HHHKS          | Demo A/C 2                | FT16267HHHKS\BNK EUR to GBP                | 0.85         | 7.41    |
| 11 | 21/09/16                                   | 21/09/16  | Outward Faster Payment      | FT16265D6LD9          | MIKE WRAGG                | FT16265D6LD9\BNK MIKE WRAGG TEST 1         | -0.01        | 6.56    |
| 12 | 19/09/16                                   | 19/09/16  | Account to Account Transfer | FT16260B15Z9          | Demo A/C 2                | FT16260B15Z9\BNK test                      | -0.86        | 6.57    |

### 3. File Format

- Files follow a specific file format
- File names will save as: '[customer number].[account number].[currency].[file type]'

#### 'Booking Date'

When an entry is applied to the account. E.g: 16-Apr-15

#### 'Value Date'

When value was given to an account entry. E.g: 16-Apr-15

#### 'Transaction Type'

Name of transaction type. E.g: Account to Account Transfer

#### 'Transaction Reference'

Metro Bank back office transaction reference number. E.g: FT151068NJG2

**'Payer/Payee Name'**

Name of sender or receiver of transaction. E.g: Fred Bloggs

**'Payment Reference'**

Transaction reference applied by sender. E.g: Test Payment 1

**'Money In/Out'**

Value of transaction (negative or positive). E.g: -0.20

**'Balance'**

Running balance of account. E.g: 5

**4. Downloading an Advanced Search**

- Select 'Advanced Search' under 'Transaction Summary'
- This enables you to filter transaction data.
- Complete the appropriate fields to specify your search. For example, a particular time frame or transaction characteristic
- Click 'Search' and then you can choose to 'Export' or 'Download' the specified data

The screenshot shows the 'Advanced search' interface. At the top left, the title 'Advanced search' is displayed. Below it, there are two date input fields: 'Start Date\*' with the value '18-09-2016' and 'End Date' with the value '20-10-2016'. To the right of these are three buttons for time-based filters: 'Last month', 'Last 2 weeks', and 'Last week'. Below the date fields are several input fields for search criteria: 'Payer Name', 'Payee Name', 'Transaction Type' (a dropdown menu currently set to 'All Transaction Types'), and 'Amount'. On the right side, there are three more input fields: 'Cheque No.', 'Metro Bank Reference', and 'Payment Reference'. At the bottom left, there are 'Close' and 'Clear' buttons. At the bottom right, there is a blue 'Search' button.

