

# our disruptive model goes from strength to strength

	Q2 2016	Q1 2016	QoQ% Increase	YoY% Increase	On Target	Our culture and model continue to differentiate us
Customer deposits	£6.6B	£5.9B	+12%	+74%	<b>/ /</b>	<ul> <li>80% brand recognition*</li> </ul>
Net average deposits per store month	£5.7M	£6.6M	-13%	+44%	111	<ul> <li>Awarded Most Trusted         Financial Provider in the UK by         Moneywise</li> </ul>
Net customer loans	£4.6B	£4.1B	+12%	+110%	<b>√</b> √	<ul> <li>77% Net Promoter Score for 1H 2016</li> </ul>
Loan to deposit ratio	70%	69%	+1pp	+12pp	<b>√√</b>	<ul> <li>87% of colleagues recommend Metro Bank as an employer</li> </ul>
Underlying loss after tax	£4.1M	£7.9M	Improved 48%	Improved 45%	<b>√√</b>	

<sup>✓✓✓</sup> Outperform

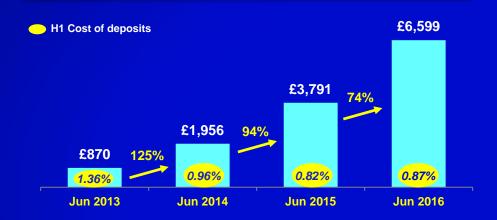


<sup>✓ ✓</sup> On target

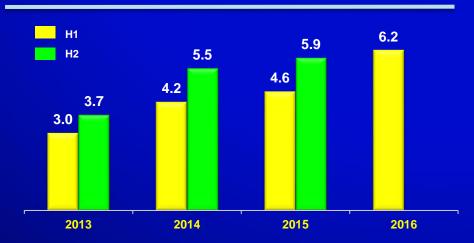
<sup>✓</sup> Underperform

## we continue to grow with low cost, sticky deposits

#### **Customer deposits (m)**



#### Average deposit growth per store per month (£'m)

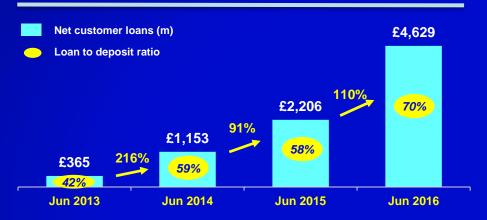


- Annual deposit growth of 74%
  - Retail 82% growth
  - Commercial 68% growth
- Deposit mix: commercial 52% and retail 48%
- H1 2016 deposit per store per month average of £6.2M is c.£74M per year (c.\$98M+ per year)
- Current accounts represent 27% (28% H2 2015) of total deposits. Fixed represents 30% (25% in H1 2015)
- Action taken to reduce cost of deposits following change in mix



### enabling us to grow our lending at low risk

#### High growth, low risk driving our LTD towards 80%



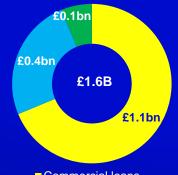
#### **Portfolio**

#### Retail: 65% of portfolio



- Residential Mortgages
- Residential mortgages BTL
- Consumer lending

#### Commercial: 35% of portfolio



- Commercial loans
- Professional BTL
- Asset & Invoice Finance

- Non-performing loans (90 days+ in arrears) 0.12% of loan balances at end H1; an improvement from H2 2015 due to lower commercial arrears
- The loan loss reserve represents 146% of non-performing loans
- Cost of risk is 0.12% at end H1; compared to 0.29% for 2015
- Average debt to value on residential mortgage lending is 60%
- Average debt to value on commercial lending is 58%
- Buy-to-Let is c.25% of total lending with an average debt to value of 59%
- No commercial property development loans and only £2M of residential property development lending



## delivering a strong and simple highly liquid deposit funded balance sheet

£'m	Q2 2016	Q1 2016	Quarter Growth	
Cash and equivalents	498	489	+2%	
Investments	2,853	2,417	+18%	
Customer lending	4,629	4,129	+12%	
Fixed, intangible and other assets	371	353	+5%	
Total Assets	8,351	7,388	+13%	
Customer deposits	6,599	5,898	+12%	
Repo funding	862	593	+45%	
Other liabilities	96	98	-2%	
Total Liabilities	7,557	6,589	+15%	
Shareholders' funds	794	799	-1%	
Total equity and liabilities	8,351	7,388	+13%	
Capital adequacy ratios:				
CET1 ratio	21%	25%	-	
Total capital ratio	21%	25%	-	
Regulatory leverage ratio	8%	9%	-	

- With a 70% loan to deposit ratio, the balance sheet is intrinsically liquid
- 86% of the liquidity and investment portfolio is cash, AAA, UK gilts and T bills
- No reliance on wholesale funding
- Investment portfolio grew 70% year on year due to capital raise, deposit growth and additional FLS drawings
- FLS drawings increased to £1B from £0.5B at 31 Dec 2015
- LCR ratio at 30 June of 110%
- Move towards advanced risk based (AIRB) approach in the medium term represents opportunity to achieve greater capital efficiency



# with income growth continuing to outpace cost growth

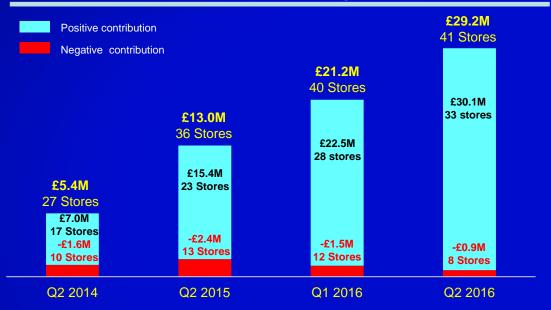
£'m	Q2 2016	Q1 2016	Quarter Growth	Annual Growth
Net interest income	36.2	30.5	+19%	+82%
Fees and other income	8.6	7.2	+19%	+37%
Net gains on sale of securities	1.6	0.0	nm	-30%
Total revenue	46.3 37.8		+23%	+63%
Operating expenses	-43.2	-41.4	+4%	+30%
Depreciation and amortisation	-5.3	-4.9	+8%	+18%
Impairment charges	-1.3	-1.1	+16%	+78%
Underlying loss before tax	-3.4	-9.6	-64%	-64%
Underlying taxation	-0.7	1.7	-	-
Underlying loss after tax	-4.1	-7.9	-48%	-45%
Ratios:				
Average asset yield	2.76%	2.84%	-	-
Average cost of deposits	0.87%	0.88%	-	-
Net interest margin	1.93%	1.96%	-	-
CoR	0.12%	0.12%	-	-

- 48% reduction in quarterly losses (Q1 £7.9M, Q2 £4.1M)
- Positive income (+63%) and operating expense (+30%) jaws
   Q2 2015 to Q2 2016
- Net interest income growth driven by higher lending balance and favourable LTD ratio
- Annual operating costs per £1M of deposits down by 27% (H1 2015 £39K, H1 2016 £29k) as economies of scale impact
- Tax impacted by one-off changes to R&D and AFS Gains tax regime and Share Option true-up.
- Cost of deposits reducing as front & back book repriced



## as store contribution and performance increases

#### Store contribution increases for new and existing stores



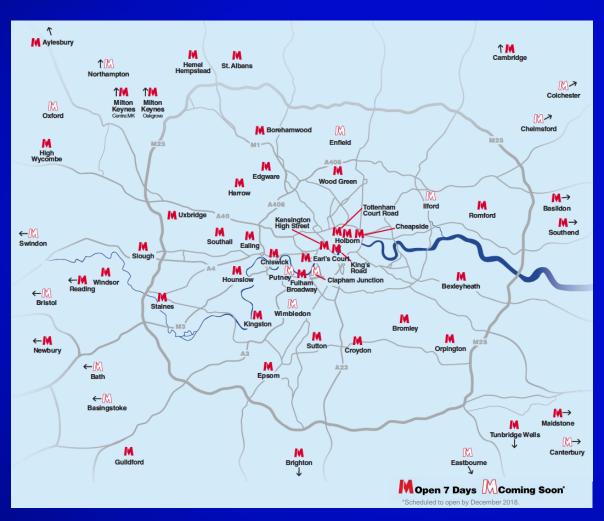
#### As annual cohorts start and grow faster(1)



- All stores open 18 months or more in positive contribution
- Stores open with more deposits and grow faster as each annual cohort benefits from increased network effect and organisational learnings
- Safe deposit boxes cover 81% of rent in stores open 12 months+
- 66% comp store growth in deposits for stores open 12 months+



### and we continue to expand our store network



#### 42 stores open 8 stores opening in 2016

Chelsea

April

Bexleyheath

July

Wimbledon

In construction

M Clapham

In construction

M Chelmsford

In construction

Eastbourne

In construction

M Colchester

In construction

Basingstoke

In construction

#### with a strong pipeline

M Bath

Liverpool St.

Bristol

Canterbury

LutonNorthampton

M Peterborough

M Oxford

**M** Enfield

Putney

M Greenwich

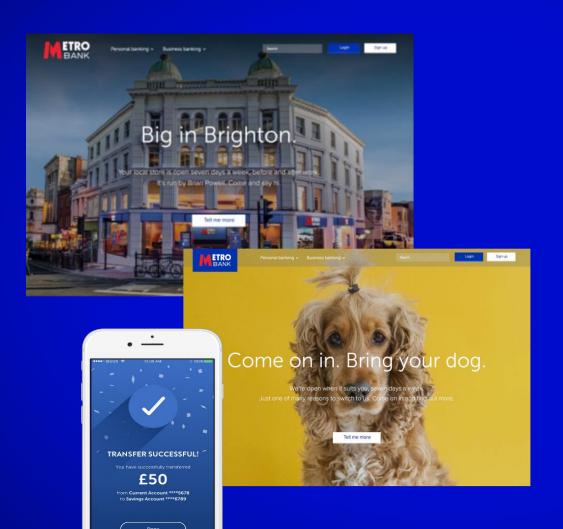
Swindon

M Ilford

Leicester



### and invest in & accelerate our digital offerings



**New online Commercial** banking platform

Live

New public website with new geo user interface

Q3 2016

New mobile app for Personal and Small Business Customers

Q4 2016

Online application suite build out - including new to franchise current accounts

H<sub>1</sub> 2017

and unsecured lending

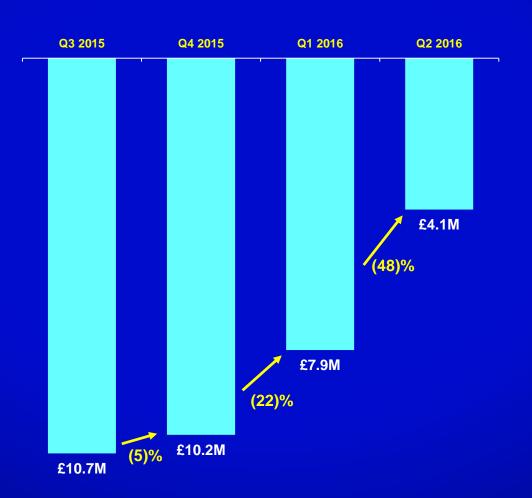
H<sub>1</sub> 2017

Click & Collect



# whilst still delivering a continued reduction in quarterly losses

**Underlying loss after tax** 





## so we reiterate our current and 2020 guidance

Month-on-month profitability by the end of 2016

Full year profitability for 2017

UK Deposit Market in 2020: c.£2.3trn<sup>(1)</sup>

Metro Bank Deposits: c.£27.5B, c.1.2%<sup>(2)</sup>

#### 2020 Targets:

c.110 stores,

c.£5.25M deposits per month

Loan to Deposit: c.80%

NIM + Fees: c.3%

Cost: Income: c.60%

Cost of Risk<sup>(3)</sup>: c.0.20%

Leverage ratio: >4.0%

**ROE: c.18%** 

- (1) UK Deposit market based on Bank of England Data for 2015, assumed to grow in line with UK GDP forecasts of the World Bank until 2017, held flat from 2017E onwards at 2.5% annual growth.
- (2) UK Deposit market based on Bank of England Data for Illustrative scenario, assuming deposits grow from 2015-2020 at a CAGR of c.40%.
- (3) Calculated based on average gross loan balances.



### questions?



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