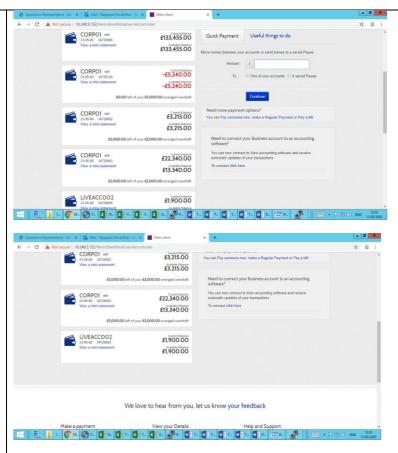


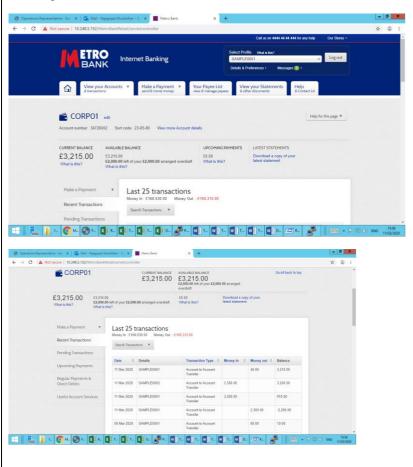
COB/ EDGE Technical Update Document

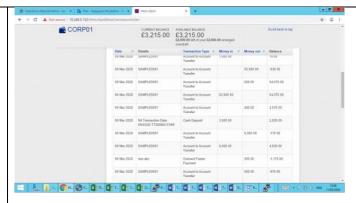
| Contents | Document |
|-------------------------------|---|
| Name of Change(s) | Changes to the way we show Available Balance and Overdraft limit |
| Description of Change(s) | On Account Summary page - -Available Balance definition changed to exclude OD amount - For customers with OD overdraft information shown below the available balance field. |
| | 2) Transactions SummaryAvailable Balance definition changed to exclude OD amount - A new Tooltip below Current Balance field - Overdraft limit heading removed - Transactions being processed label changed to Pending Transactions Floating header has the OD information |
| | Make a Quick Payment - From and To fields will have the newer definition of available balance plus the overdraft information separated |
| | View Pending Transactions - Transactions being processed label changed to Pending transactions |
| | 5) Move Money (Transfer) From and To fields will have the newer definition of available balance plus the overdraft information separated - Payment confirmation page has OD information separated from available balance - Payment successful does not show any balance information anymore |
| | 6) Send Money (Faster Payment) From field will have the newer definition of available balance plus the overdraft information separated - Payment confirmation page has OD information separated from available balance - Payment successful does not show any balance information anymore |
| | 7) Pay a Bill From field will have the newer definition of available balance plus the overdraft information separated - Payment confirmation page has OD information separated from available balance - Payment successful does not show any balance information anymore |
| Effective Date of Change(s) | 30/03/2020 |
| Scope of Change(s) | Retail (EDGE Platform) |
| Release Type (Major or Minor) | Minor |
| Release Version | 2.09.02.03 |
| Impacted Functionality | Provide overview of the change being made & the impacted functionality. |
| Screenshots or Examples | On Account Summary page - -Available Balance definition changed to exclude OD amount For customers with OD overdraft information shown below the available balance field. |



2) Transactions Summary -

- -Available Balance definition changed to exclude OD amount
- A new Tooltip below Current Balance field
- Overdraft limit heading removed
- Transactions being processed label changed to Pending Transactions.
- Floating header has the OD information





3) Make a Quick Payment -

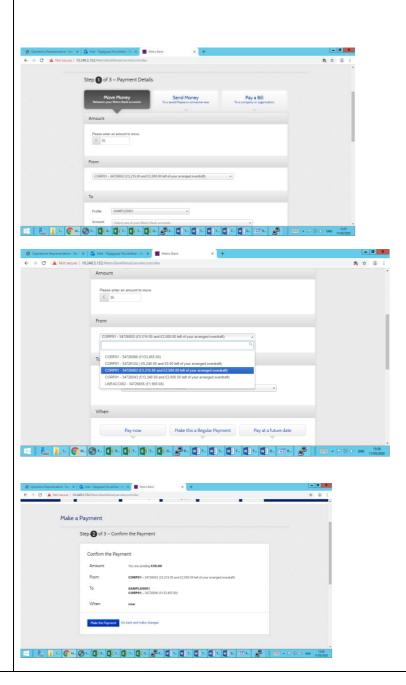
- From and To fields will have the newer definition of available balance plus the overdraft information separated

4) View Pending Transactions -

Transactions being processed label changed to Pending transactions

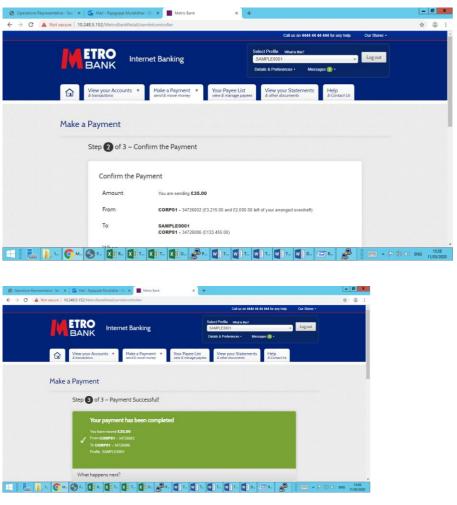
5) Move Money (Transfer) -

- From and To fields will have the newer definition of available balance plus the overdraft information separated.
- Payment confirmation page has OD information separated from available balance
- Payment successful does not show any balance information anymore





- 6) Send Money (Faster Payment) -
- From field will have the newer definition of available balance plus the overdraft information separated
- Payment confirmation page has OD information separated from available balance
- Payment successful does not show any balance information anymore



7) Pay a Bill

- From field will have the newer definition of available balance plus the overdraft information separated



