

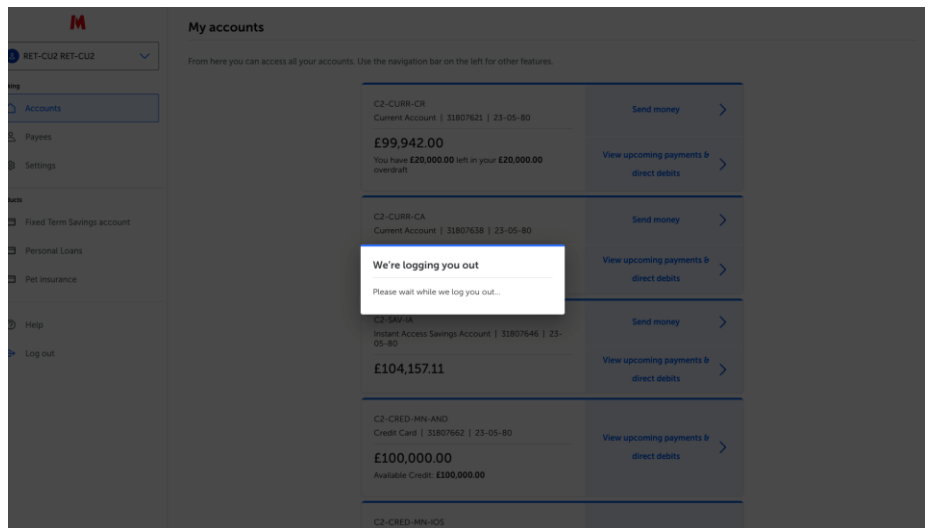
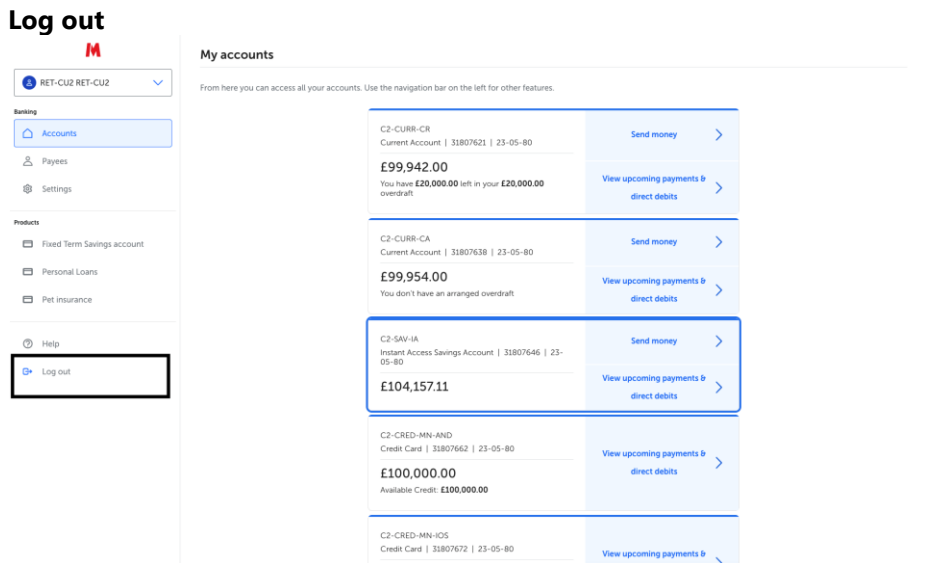
COB/ EDGE Technical Update Document

Contents	Document
Name of Change(s)	New online banking channel (to replace Edge)
Description of Change(s)	New online banking channel for Retail and SME customers to replace the platform currently referred to as "TCIB" or "Edge"
Effective Date of Change(s)	25 th August 2021
Scope of Change(s)	<ul style="list-style-type: none"> • Log out • Auto-log out (Inactivity) (5 mins) • Session Expiry (60 mins) • Entity Switcher • Accounts List • Transaction List • Pending Transactions • Upcoming payments • View Direct Debits • Cancel Direct Debit • View Payee list • Create new payee • Delete a payee • Make a Transfer • Pay Now • Create a Scheduled Payment • View Scheduled Payments • Delete/Cancel Scheduled Payments • View Standing Order • Create Standing Order • Delete/Cancel Standing Order
Release Type (Major or Minor)	Major
Release Version	MCI R1
Impacted Functionality	<ul style="list-style-type: none"> • Log out • Auto-log out (Inactivity) (5 mins) • Session Expiry (60 mins) • Entity Switcher • Accounts List • Transaction List • Pending Transactions • Upcoming payments • View Direct Debits • Cancel Direct Debit • View Payee list • Create new payee • Delete a payee • Make a Transfer • Pay Now • Create Future Dated Payment (FDP)

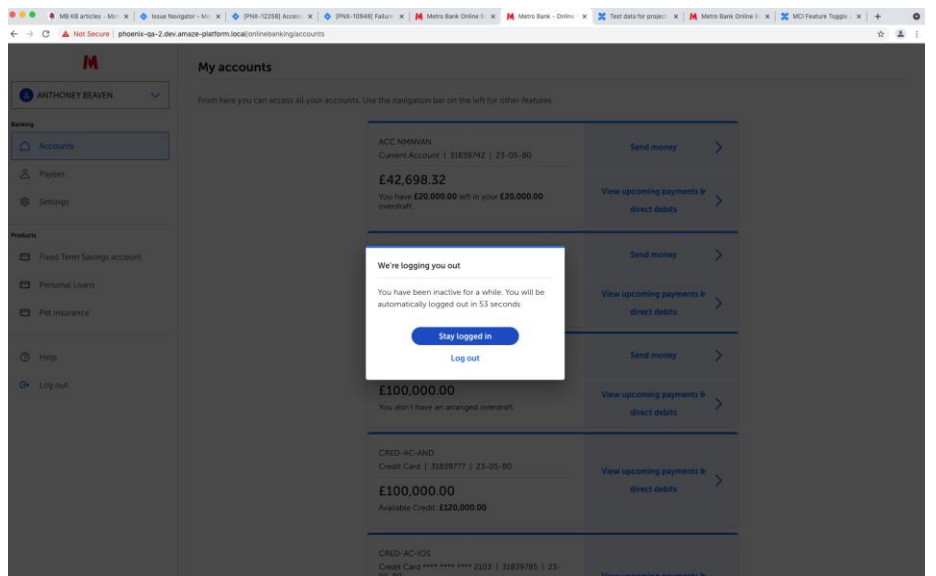
- View Future Dated Payments
- Delete/Cancel Future Dated Payments
- View Standing Order
- Create Standing Order
- Delete/Cancel Standing Order

Screenshots or Examples

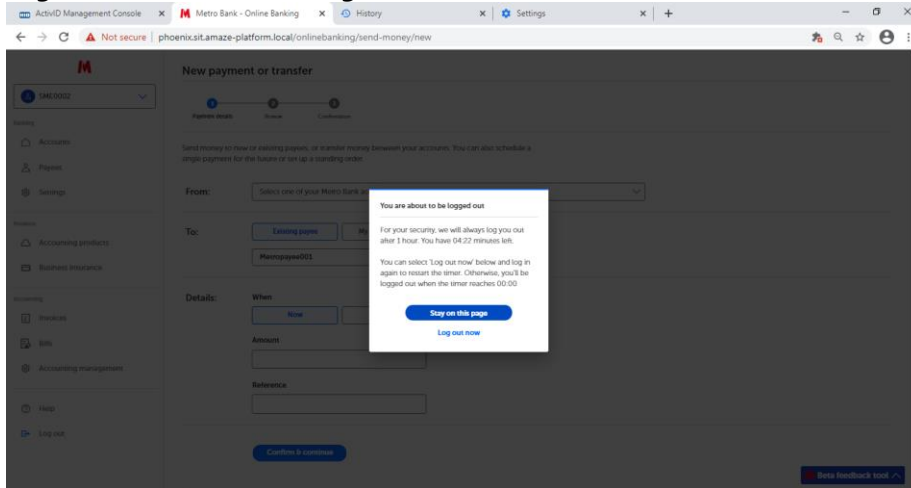
Log out



Log out (5 minute warning)



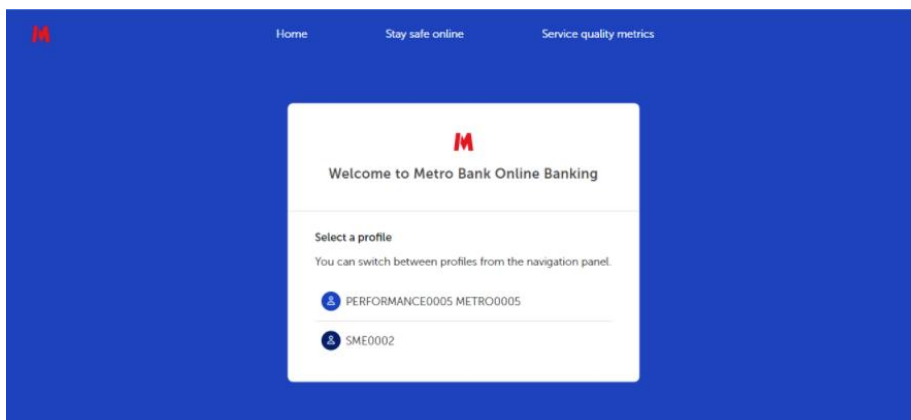
Log out (55 minute warning)



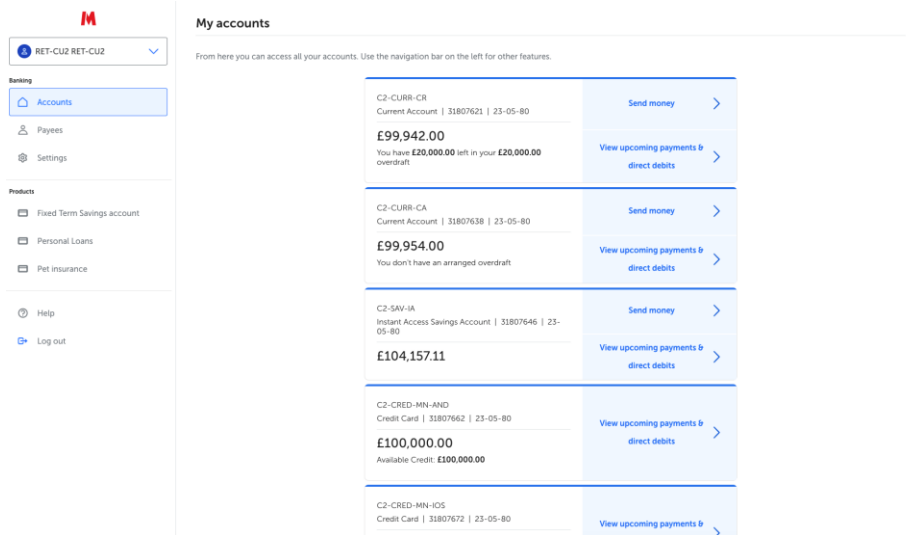
Screenshots or Examples

Accounts

Entity Selector



Accounts List



Screenshots or Examples

Transactions

Account Information and Transactions List (Current Account Example)

C2-CURR-CR

C2-CURR-CR
Current Account
31807621 | 23-05-80

Balance 🔗
£99,942.00
£20,000.00 still in your
£20,000.00 overdraft.

Account info
IBAN: GB20MYMB23058031807621
BIC: MYMGBZL
Currency: GBP
Opening date: 19 Jun 2020

Export transactions for May (CSV)

Date	Details	Transaction Type	Out (€)	In (€)	Balance (€)
28 May 2021	BENE-DOM-CR Bradford	Outward Faster Payment	1.00		99,942.00
20 May 2021	ACC NMJVNJ	BST timezone xfers	55.00		99,943.00
20 May 2021	BENE-DOM-CR Bradford	Outward Faster Payment	1.00		99,998.00

1 of 3

Your eligible deposits with Metro Bank PLC are protected up to a total of £85,000 by the Financial Services Compensation Scheme, the UK's deposit guarantee scheme. Any deposits you hold above the limit are unlikely to be covered. For further information visit www.fscs.org.uk.

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Account Information and Transactions List (Savings Account Example)

SAV-IA-VN

SAV-IA-VN
Instant Access Savings Account
31807565 | 23-05-80

Balance 🔗
£100,151.07

Account info
IBAN: GB77MYMB23058031807565
BIC: MYMGBZL
Currency: GBP
Opening date: 19 Jun 2020

Interest
Interest rate: 0.10%

Export transactions for May (CSV)

Date	Details	Transaction Type	Out (€)	In (€)	Balance (€)
28 May 2021	Credit Interest			0.51	111.06


1 of 1

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Pending Transactions



ANTHONEY BEAVEN

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Log out

ACC NMNVAN

Transactions Upcoming payments Direct Debits Documents Account and card management

ACC NMNVAN Current Account 31839742 | 23-05-80

Balance **£42,698.32**
£20,000.00 left in your account
 £20,000.00 overdraft

Account info
 IBAN: GB30M1M823058031839742
 BIC: M1M8GB2L
 Currency: GBP
 Opening date: 27 Jul 2020

View all pending transactions

Date	Details	Out (£)
18 Jun 2021	Amazon	500.00


January February March April May **June**

[Export transactions for June \(CSV\)](#)

Date	Details	Transaction Type	Out (£)	In (£)	Balance (£)
22 Jun 2021	ACC NNMKJBN	pay		1.00	43,198.32
22 Jun 2021	nonmetroStocheck testSTO	Standing Order	0.22		43,197.32
21 Jun 2021	nonmetroStocheck testSTO	Standing Order	0.22		43,197.54
18 Jun 2021	nonmetroStocheck testSTO	Standing Order	0.22		43,197.76
17 Jun 2021	nonmetroStocheck testSTO	Standing Order	0.22		43,197.98
16 Jun 2021	nonmetroStocheck testSTO	Standing Order	0.22		43,198.20
15 Jun 2021	nonmetroStocheck testSTO	Standing Order	0.22		43,198.42

Screenshots or Examples

Upcoming Payments



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CURR-CR-AJ

Transactions Upcoming payments Direct Debits Documents Account and card management

Here are your upcoming payments from this account. Use the buttons below to filter by payment type.

All Scheduled payment Standing order


To	Amount	Next Payment	Reference	Type
BENE-DOM-CR	£100.00	30 Jun 2021	My Standing Order	Standing order
BENE-NOM	£25.00	30 Jun 2021	Restaurant	Scheduled payment

2 of 2

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To	Amount	Next Payment	Reference	Type
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BENE-NOM	£25.00	30 Jun 2021	Restaurant	Scheduled payment

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CURR-CR-AJ

Transactions **Upcoming payments** Direct Debits Documents Account and card management

Here are your upcoming payments from this account. Use the buttons below to filter by payment type.

All Scheduled payment **Standing order**


To	Amount	Next Payment	Reference	Type
BENE-DOM-CR	£100.00	30 Jun 2021	My Standing Order	Standing order

1 of 2

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CURR-CR-AJ

Transactions **Upcoming payments** Direct Debits Documents Account and card management

Here are your upcoming payments from this account. Use the buttons below to filter by payment type.

All Scheduled payment Standing order

To	Amount	Next Payment	Reference	Type
BENE-DOM-CR	£25.00	30 Jun 2021	Restaurant	Scheduled payment

1 of 1

Delete scheduled payment?


This will permanently stop this payment to BENE-DOM-CR.

Delete payment
Cancel

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SCARBOROUGH

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Log out

CURR-CR-AJ

Scheduled payment deleted successfully X

Transactions **Upcoming payments** Direct Debits Documents Account and card management

Here are your upcoming payments from this account. Use the buttons below to filter by payment type.

All Scheduled payment Standing order

You don't have any upcoming payments set up on this account


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Screenshots or Examples

Manage Direct Debits



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CURR-CR-AJ

Transactions **Upcoming payments** **Direct Debits** Documents Account and card management

Here are your Direct Debits. You can delete Direct Debits but you cannot change them.

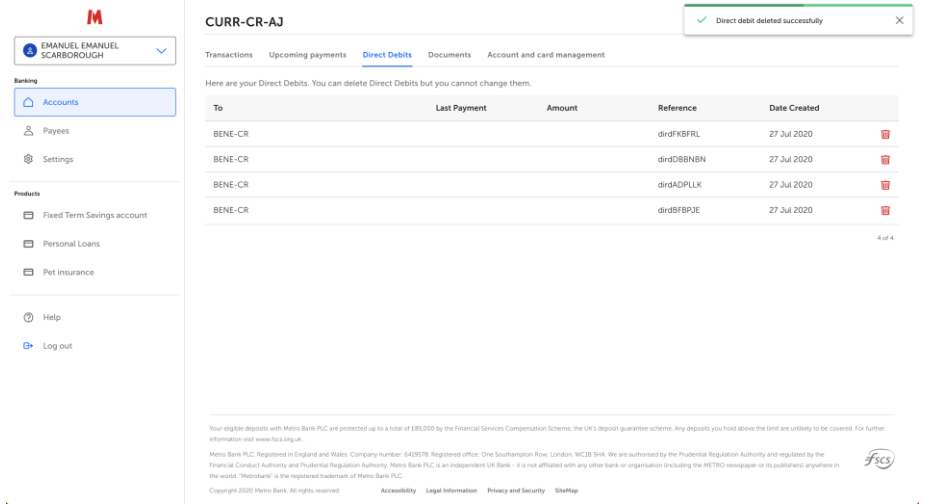
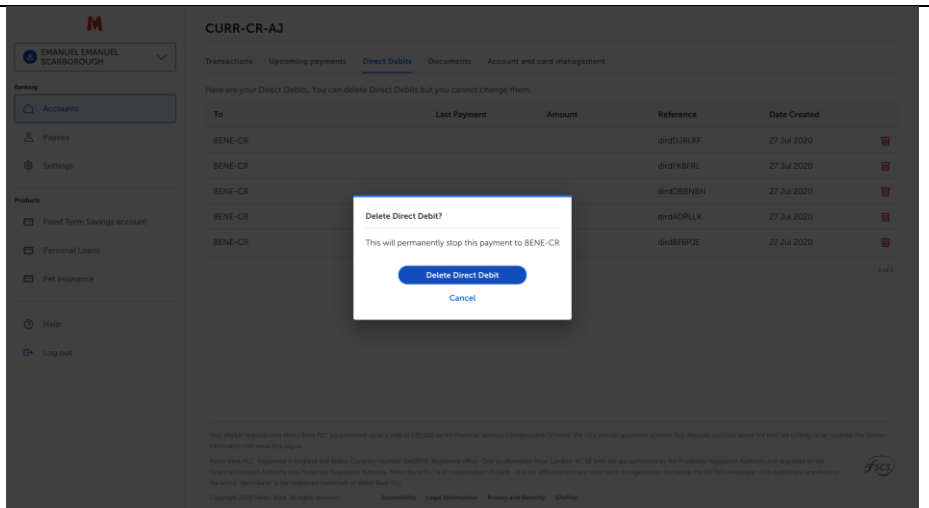
To	Last Payment	Amount	Reference	Date Created
BENE-CR			dirDJRLKF	27 Jul 2020
BENE-CR			dirfKBFRL	27 Jul 2020
BENE-CR			dirDBBNBN	27 Jul 2020
BENE-CR			dirADPLLK	27 Jul 2020
BENE-CR			dirBFBPJE	27 Jul 2020

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Screenshots or Examples
Create new payee

View payees and create new payee

From the Payees screen, you select "Create new payee" and will be prompted to step up with a password (in full) and a OTP sent via SMS.



TIM GOSNEY

- Banking
 - Accounts
 - Payees**
 - Settings
- Products
 - Fixed Term Savings account
 - Personal Loans
 - Pet Insurance
- Help
- Log out

Payees

Here is a list of the payees you have set up. From here you can create and delete payees, and send money to them.

Create new payee + Manage beneficiaries Search by payee name or account number

- A**
 - asda
12345676 | 40-41-27
Send money >
- S**
 - sadas
12345676 | 40-41-27
Send money >
- T**
 - test
12345676 | 13-40-00
Send money >
 - test
20287874 | 23-05-80
Send money >



TIM GOSNEY

- Banking
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 - Pet Insurance
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Create new payee

Please enter the new payee's details below. If this is a one-off payment, you can delete the payee after you've paid them.

Payee name

Account number

Sort code

Select what kind of payment you plan on making to this payee
This is to remind you to check whether the payment could be part of a scam. Don't make the payment unless you're sure your money is going to the right place. Please call us on 0345 0808 500 if you have any concerns about scams.

- Paying family or friends
- Shopping
- Payment for goods or services
- A financial opportunity
- A bank transfer to a trusted account
- Buying tickets
- Something else

Create payee Cancel



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- Banking
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- Paying family or friends
Could this be a scam?
If you're sending money to someone you've never met or don't know, they might not be who they say they are. If you meet them online, there's an even higher risk. Even if it's a friend or family member, check that it's really them. One way to do this is to contact them in a different way than you usually do.
- Shopping
- Payment for goods or services
- A financial opportunity
- A bank transfer to a trusted account
- Buying tickets
- Something else

Create payee Cancel

M

TIM GOSNEY

Banking

- Accounts
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Create new payee

Please enter the new payee's details below. If this is a one-off payment, you can delete the payee after you've paid them.

Payee name
Enter Payee Name Here

Account number
44779911 ✓

Sort code
20-00-00 ✓

BARCLAYS BANK PLC

Select what kind of payment you plan on making to this payee

This is to remind you to check whether the payment could be part of a scam. Don't make the payment unless you're sure your money is going to the right place. Please call us on 0345 0808 500 if you have any concerns about scams.

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Don't make this payment unless you know your money is going to the right place. Call us with any questions, making sure to always use this number: 0345 08 08 500.

- Shopping
- Payment for goods or services
- A financial opportunity
- A bank transfer to a trusted account
- Buying tickets
- Something else

Create payee Cancel

M

TIM GOSNEY

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Create new payee

Please enter the new payee's details below. If this is a one-off payment, you can delete the payee after you've paid them.

Payee name
Enter Payee Name Here

Account number
44779911 ✓

Sort code
20-00-00 ✓

BARCLAYS BANK PLC

Select what kind of payment you plan on making to this payee

This is to remind you to check whether the payment could be part of a scam. Don't make the payment unless you're sure your money is going to the right place. Please call us on 0345 0808 500 if you have any concerns about scams.

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Don't make this payment unless you know your money is going to the right place. Call us with any questions, making sure to always use this number: 0345 08 08 500.

- Shopping
- Payment for goods or services
- A financial opportunity
- A bank transfer to a trusted account
- Buying tickets
- Something else

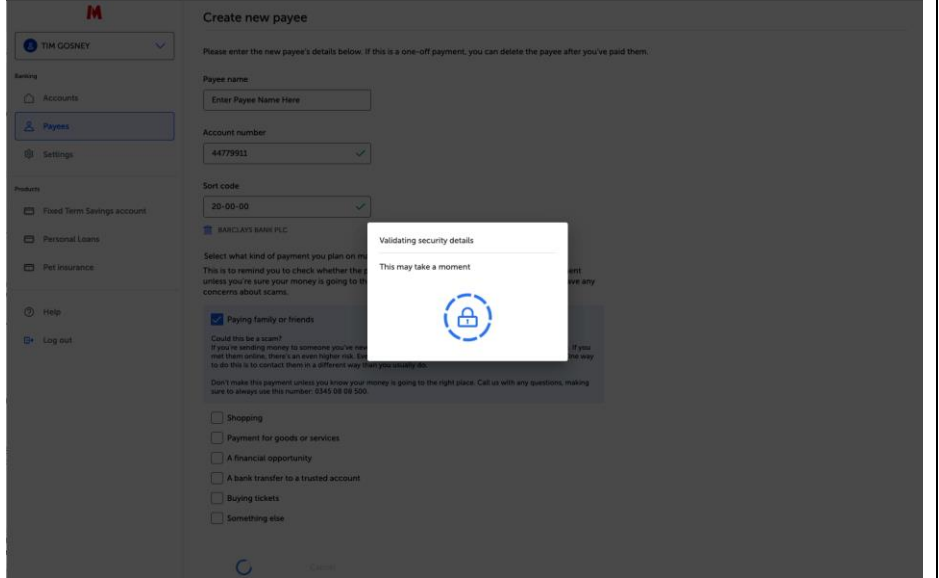
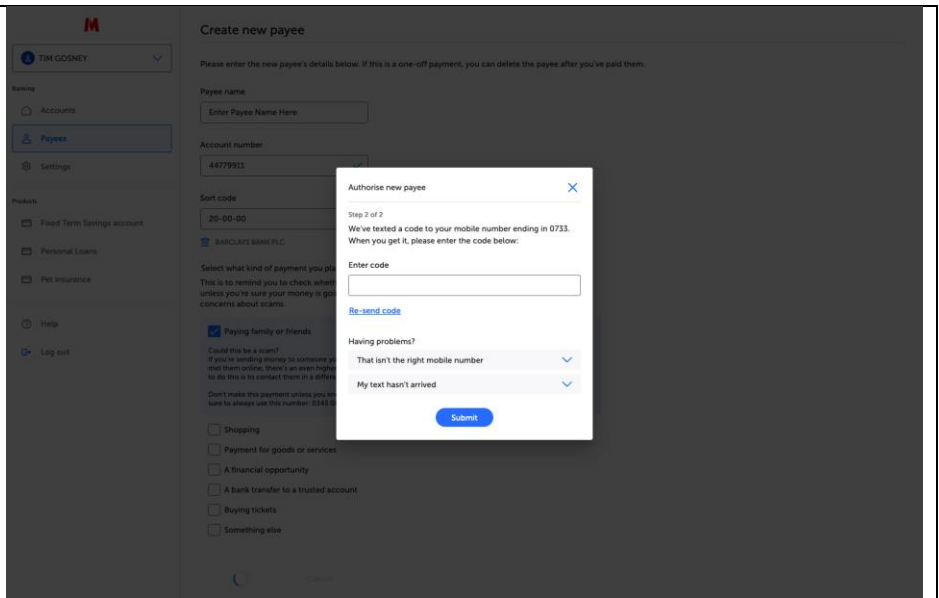
Authorise new payee

Step 1 of 2

For added security please enter your password to verify this new payee.

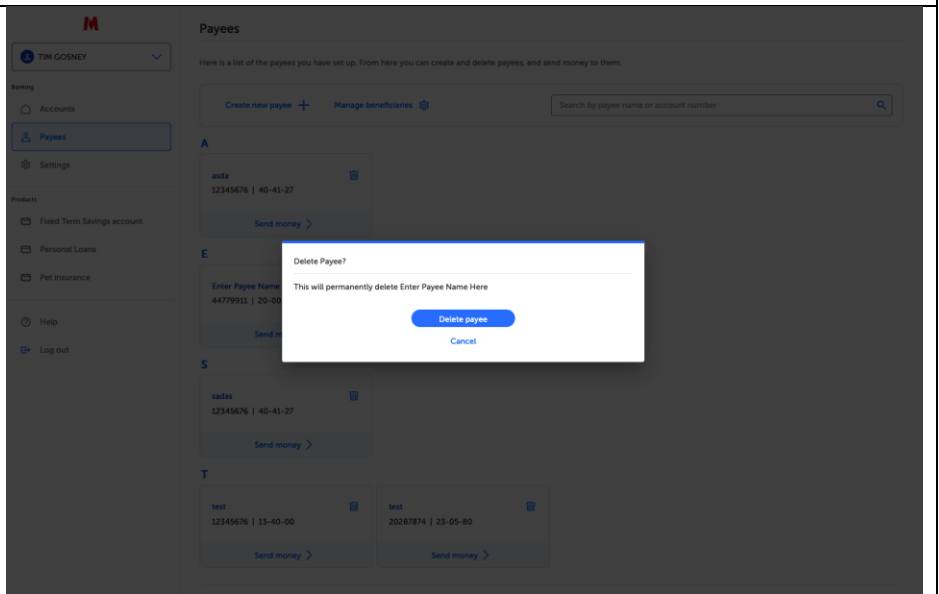
Your password

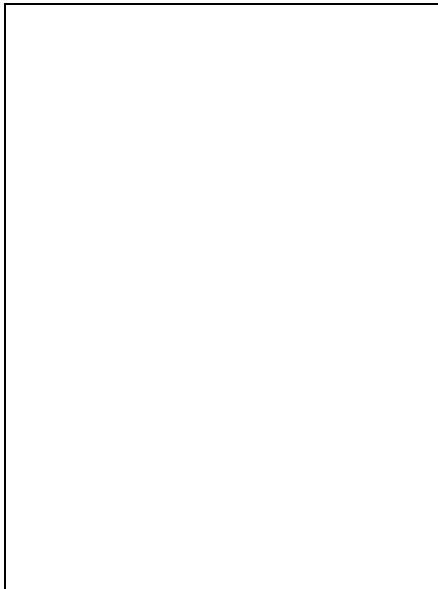
Next



Screenshots or Examples

Delete payee





M

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Payees

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Search by payee name or account number

A

asda
12345676 | 40-41-27
Send money >

S

sadas
12345676 | 40-41-27
Send money >

T

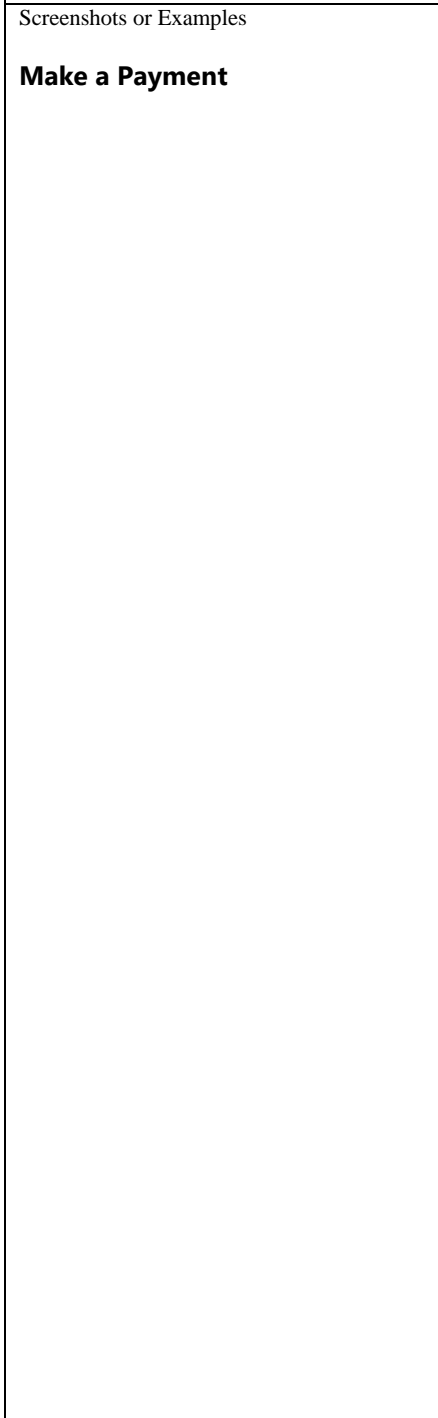
test
12345676 | 13-40-00
Send money >

test
20287874 | 23-05-80
Send money >

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Screenshots or Examples

Make a Payment

M

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Make a Payment

New payment or transfer

1 Payment details 2 Review 3 Confirmation

Send money to new or existing payees, or transfer money between your accounts. You can also schedule a single payment for the future or set up a standing order.

From: ACC NMPEBE £99,301.00
Current Account | 34990654 | 23-05-80

To: Existing payee My own account New payee
BENE-DOM-CR 12345676 | 13-40-00

Details: When
Now Later Standing order

Amount
E 5.00

Reference
Coffee

Confirm & continue

M

ANTHONEY BEAVEN

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New payment or transfer

1 Payment details 2 Review 3 Confirmation

You're about to pay
£5.00

From: ACC NMPEBE
Current Account | 34990654 | 23-05-80

To: BENE-DOM-CR
12345676 | 13-40-00

Reference: Coffee

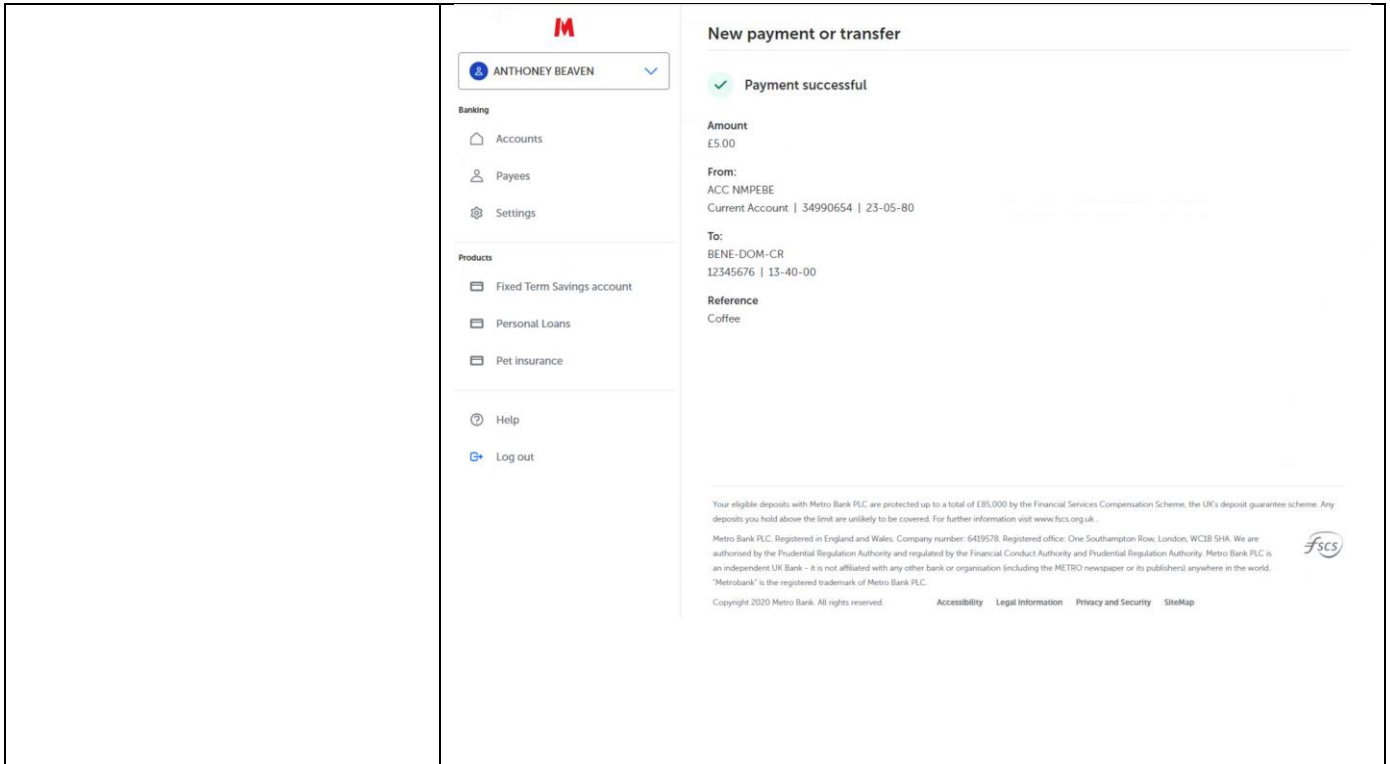
Pay now Cancel


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	 <p>New payment or transfer</p> <p>✓ Payment successful</p> <p>Amount £5.00</p> <p>From: ACC NMPEBE Current Account 34990654 23-05-80</p> <p>To: BENE-DOM-CR 12345676 13-40-00</p> <p>Reference Coffee</p> <p>Your eligible deposits with Metro Bank PLC are protected up to a total of £85,000 by the Financial Services Compensation Scheme, the UK's deposit guarantee scheme. Any deposits you hold above the limit are unlikely to be covered. For further information visit www.fscs.org.uk.</p> <p>Metro Bank PLC. Registered in England and Wales. Company number: 6419578. Registered office: One Southampton Row, London, WC1B 5HA. We are authorised by the Prudential Regulation Authority and regulated by the Financial Conduct Authority and Prudential Regulation Authority. Metro Bank PLC is an independent UK Bank - it is not affiliated with any other bank or organisation (including the METRO newspaper or its publishers) anywhere in the world. "Metrobank" is the registered trademark of Metro Bank PLC.</p> <p>Copyright 2020 Metro Bank. All rights reserved. Accessibility Legal information Privacy and Security SiteMap</p>
<p>Screenshots or Examples</p> <p>Make a Transfer</p>	<p>Make a Transfer</p>



ANTHONEY BEAVEN

Banking

- Accounts
- Payees
- Settings

Products

- Fixed Term Savings account
- Personal Loans
- Pet insurance

Help

Log out

New payment or transfer

1 Payment details 2 Review 3 Confirmation

Send money to new or existing payees, or transfer money between your accounts. You can also schedule a single payment for the future or set up a standing order.

From: ACC NMKVER | Current Account | 34990646 | 23-05-80 **£102,499.32**
 You have £20,000.00 left in your £20,000.00 overdraft

To: Existing payee **My own account** New payee


ACC NMPEBE | Current Account | 34990654 | 23-05-80 **£99,296.00**

Details: **When**
 Now Later Standing order

Amount
 £ 500.00

Reference
 Transfer

[Confirm & continue](#)



ANTHONEY BEAVEN

Banking

- Accounts
- Payees
- Settings

Products

- Fixed Term Savings account
- Personal Loans
- Pet insurance

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Log out

New payment or transfer

Payment details **1 Review** 2 Confirmation

You're about to pay
 £500.00

From: ACC NMKVER | Current Account | 34990646 | 23-05-80

To: ACC NMPEBE | Current Account | 34990654 | 23-05-80


Reference
 Transfer

[Pay now](#) [Cancel](#)

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ANTHONEY BEAVEN

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- Fixed Term Savings account
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New payment or transfer

Payment successful

Amount
 £500.00

From: ACC NMKVER | Current Account | 34990646 | 23-05-80

To: ACC NMPEBE | Current Account | 34990654 | 23-05-80

Reference
 Transfer

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Screenshots or Examples

View Standing Orders and Scheduled Payments

Navigation to Upcoming Payments

M

NI-11042266

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- Accounts
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- Fixed Term Savings account
- Personal Loans
- Pet insurance

Help

Log out

My accounts

From here you can access all your accounts. Use the navigation bar on the left for other features.

SH-23037564 Current Account 23037564 23-05-80	Send money
-£260.44 You have entered an unarranged overdraft	View upcoming payments & direct debits
SH-27264085 Credit Card 27264085 23-05-80	View upcoming payments & direct debits
£2,351.64 Available Credit: £3,351.64	

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View Standing Orders

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NI-11042266

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SH-23037564

Transactions **Upcoming payments** Direct Debits Documents Account and card management

Here are your upcoming payments from this account. Use the buttons below to filter by payment type.

All Scheduled payment **Standing order**

You don't have any upcoming payments set up on this account

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NI-11042266

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Products

- Fixed Term Savings account
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SH-23037564

Transactions **Upcoming payments** Direct Debits Documents Account and card management

Here are your upcoming payments from this account. Use the buttons below to filter by payment type.

All Scheduled payment Standing order

To	Amount	Next Payment	Reference	Type
BC- BEN1808521094	£12.00	24 Jun 2021	Ping	Standing order

1 of 1

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SH-23037564

Transactions **Upcoming payments** Direct Debits Documents Account and card management

Here are your upcoming payments from this account. Use the buttons below to filter by payment type.

All Scheduled payment Standing order

To	Amount	Next Payment	Reference	Type
BC- BEN1808521094	£12.00	24 Jun 2021	Ping	Standing order

Frequency: Weekly

1 of 1

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View Scheduled Payments

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ANTHONEY BEAVEN

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CURR-CA-VK

Transactions **Upcoming payments** Direct Debits Documents Account and card management

Here are your upcoming payments from this account. Use the buttons below to filter by payment type.

All **Scheduled payment** Standing order

To	Amount	Next Payment	Reference	Type
CORP02	£1.00	19 Nov 2021	test	Scheduled payment

1 of 1

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Screenshots or Examples

Create Standing Orders

M

NS-1104296

Banking

- Accounts
- Payees
- Settings

Products

- Fixed Term Savings account
- Personal Loans
- Pet insurance

Help

Log out

New payment or transfer

Payment details

Send money to new or existing payees, or transfer money between your accounts. You can also schedule a single payment for the future or set up a standing order.

From: SH-23037564 Current Account | 23037564 | 13-09-80 **-£260.44** You have entered an unrounded overdraft

To: Existing payee My own account New payee

BC-BENJ75424212 08046433 | 18-00-02

Details: When: Now Later **Standing order**

Amount: £

Reference:

First payment: 23/10/2021

Frequency: Select payment frequency

End date:

Or until further notice:

Confirm & continue



NI-11042266

Banking

- Accounts
- Payees
- Settings

Products

- Fixed Term Savings account
- Personal Loans
- Pet insurance

- Help
- Log out



NI-11042266

Banking

- Accounts
- Payees
- Settings

Products

- Fixed Term Savings account
- Personal Loans
- Pet insurance

- Help
- Log out

New payment or transfer



Send money to new or existing payees, or transfer money between your accounts. You can also schedule a single payment for the future or set up a standing order.

From: SH-23037564 **-£260.44**
Current Account | 23037564 | 23-05-80 You have entered an unarranged overdraft.

To: Existing payee My own account New payee

BC-BEN1735424212 08046433 | 18-00-02

Details: **When**

Now Later Standing order

Amount

£ 10.00

Reference

My Standing Order

First payment

23/6/2021

JUN 2021

Mo	Tu	We	Th	Fr	Sa	Su
		1	2	3	4	5
7	8	9	10	11	12	13
14	15	16	17	18	19	20
21	22	23	24	25	26	27
28	29	30				

New payment or transfer



Send money to new or existing payees, or transfer money between your accounts. You can also schedule a single payment for the future or set up a standing order.

From: SH-23037564 **-£260.44**
Current Account | 23037564 | 23-05-80 You have entered an unarranged overdraft.

To: Existing payee My own account New payee

BC-BEN1735424212 08046433 | 18-00-02

Details: **When**

Now Later Standing order

Amount

£ 10.00

Reference

My Standing Order

First payment

23/6/2021

Frequency

Select payment frequency

- Daily
- Every week
- Every 2 weeks
- Every month
- Every quarter

Confirm & continue



NI-11042266

Banking

- Accounts
- Payees
- Settings

Products

- Fixed Term Savings account
- Personal Loans
- Pet insurance

- Help
- Log out

New payment or transfer



Send money to new or existing payees, or transfer money between your accounts. You can also schedule a single payment for the future or set up a standing order.

From: SH-23037564 **-£260.44**
Current Account | 23037564 | 23-05-80
You have entered an unarranged overdraft

To: Existing payee | My own account | New payee
 BC-BEN1735424212 08046433 | 18-00-02

Details: **When** Now | Later | **Standing order**

Amount
 £ 10.00

Reference
 My Standing Order

First payment
 23/6/2021

Frequency
 Every 6 months

End date

JUN 2021						
Mo	Tu	We	Th	Fr	Sa	Su
	1	2	3	4	5	6
7	8	9	10	11	12	13
14	15	16	17	18	19	20
21	22	23	24	25	26	27
28	29	30				

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New payment or transfer



Send money to new or existing payees, or transfer money between your accounts. You can also schedule a single payment for the future or set up a standing order.

From: SH-23037564 **-£260.44**
Current Account | 23037564 | 23-05-80
You have entered an unarranged overdraft

To: Existing payee | My own account | New payee
 BC-BEN1735424212 08046433 | 18-00-02

Details: **When** Now | Later | **Standing order**

Amount
 £ 10.00

Reference
 My Standing Order

First payment
 23/6/2021

Frequency
 Every 6 months

End date

Or until further notice

Confirm & continue



NI-11042266

Banking

- Accounts
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- Fixed Term Savings account
- Personal Loans
- Pet insurance

- Help
- Log out

New payment or transfer



Send money to new or existing payees, or transfer money between your accounts. You can also schedule a single payment for the future or set up a standing order.

From: SH-23037564 -£260.44
Current Account | 23037564 | 23-05-80 You have entered an unarranged overdraft

To: Existing payee My own account New payee

BC-BEN1735424212 08046433 | 18-00-02

Details: **When**

Now Later Standing order

Amount

£ 10.00

Reference

My Standing Order

First payment

23/6/2021

Frequency

Every 6 months

End date

Or until further notice

Confirm & continue



NI-11042266

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- Accounts
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- Fixed Term Savings account
- Personal Loans
- Pet insurance

- Help
- Log out

New payment or transfer



You're about to set up a payment of £10.00

From: SH-23037564
Current Account | 23037564

To: BC-BEN1808706435
45420948 | 20-25-95

Reference
My Standing Order

First payment
25/06/2021

Frequency
Every 6 months

Until
Further notice

Authorise payment ✕

Step 1 of 2

For added security please enter your password to verify this standing order.

Your password

Next

Your regular deposits with Metro Bank PLC are protected up to a total of £250,000 by the Financial Services Compensation Scheme, the UK's deposit guarantee scheme. Any deposits you hold above this limit are unlikely to be covered. For further information visit www.fscs.org.uk.

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New payment or transfer



You're about to set up a payment of £10.00

From: SH-23037564
Current Account | 23037564

To: BC-BEN1808706435
45420948 | 20-25-95

Reference
My Standing Order

First payment
25/06/2021

Frequency
Every 6 months

Until
Further notice

Authorise payment ✕

Step 2 of 2

We've texted a code to your mobile number ending in 3210. When you get it, please enter the code below.

Enter code

[Be sent code](#)

Having problems?


That isn't the right mobile number ▼

My text hasn't arrived ▼

Submit

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NI-11042266

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- Fixed Term Savings account
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Log out

New payment or transfer

✔ **Payment successful**

You've set up a payment of £10.00

From:
SH-23037564
Current Account | 23037564 | 23-05-80

To:
BC-BENI808706435
40420948 | 20-25-95

Reference
My Standing Order

First payment
25/06/2021


Frequency
Every 6 months

Until
Further notice

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Screenshots or Examples

Create a Scheduled Payment



NI-10038089

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- Accounts
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- Small business loan
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- Business Insurance

Accounting

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Create a Scheduled Payment

New payment or transfer

1
2
3

Payment details Review Confirmation

Send money to new or existing payees, or transfer money between your accounts. You can also schedule a single payment for the future or set up a standing order.

From: cur-acc £60.39
Current Account | 31718201 | 23-05-80

To: Existing payee My own account New payee
BC-BENI812430284 37869060 | 77-91-29

Details:


When: Now Later Standing order

Amount: £ 10.00 ✕

Reference: Scheduled Payment ✕

Payment date: 2/8/2021 📅

Confirm & continue



NI-10038089

Banking

- Accounts
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Products

- Small business loan
- Accounting products
- Business Insurance

Accounting

- Invoices
- Bills
- Accounting management

Help

Log out

Create a Scheduled Payment

New payment or transfer

✔
1
2
3

Payment details Review Confirmation

You're about to schedule a payment of
£10.00

From:
cur-acc
Current Account | 31718201 | 23-05-80

To:
BC-BENI812430284
37869060 | 77-91-29

Reference
Scheduled Payment


Payment date
02/08/2021

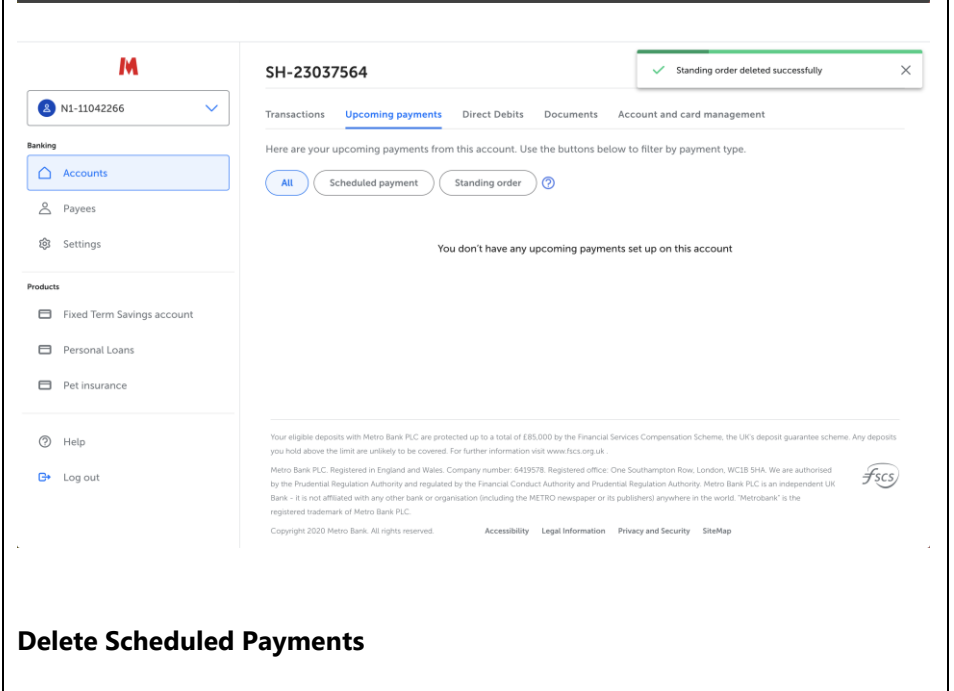
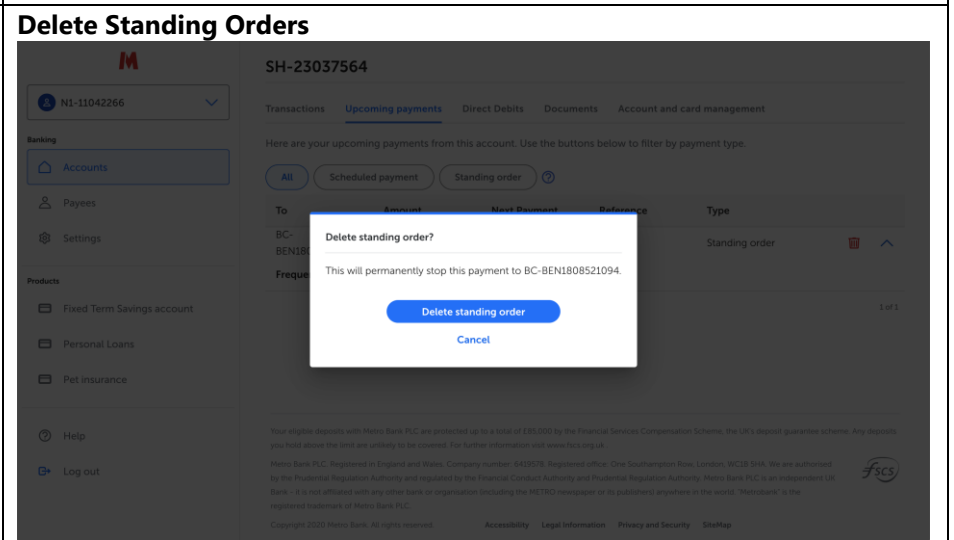
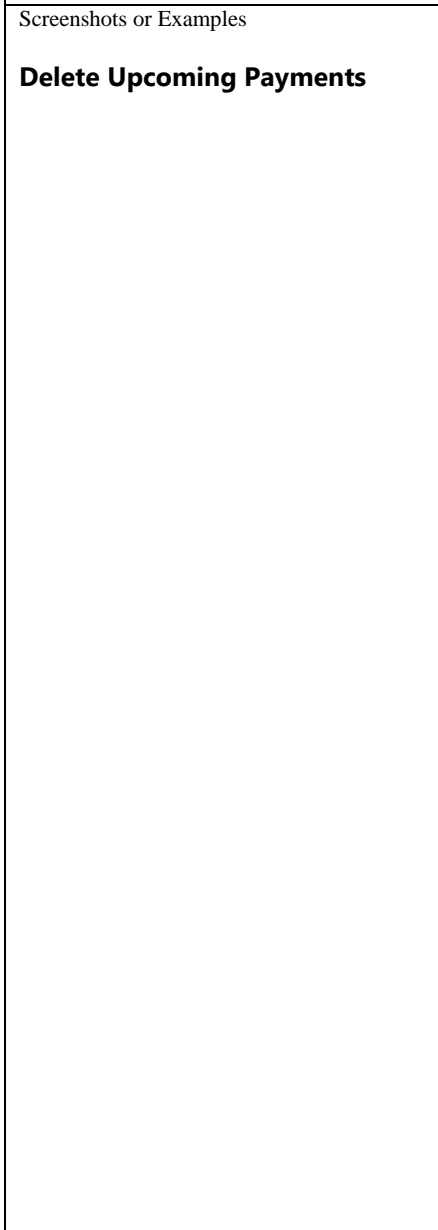
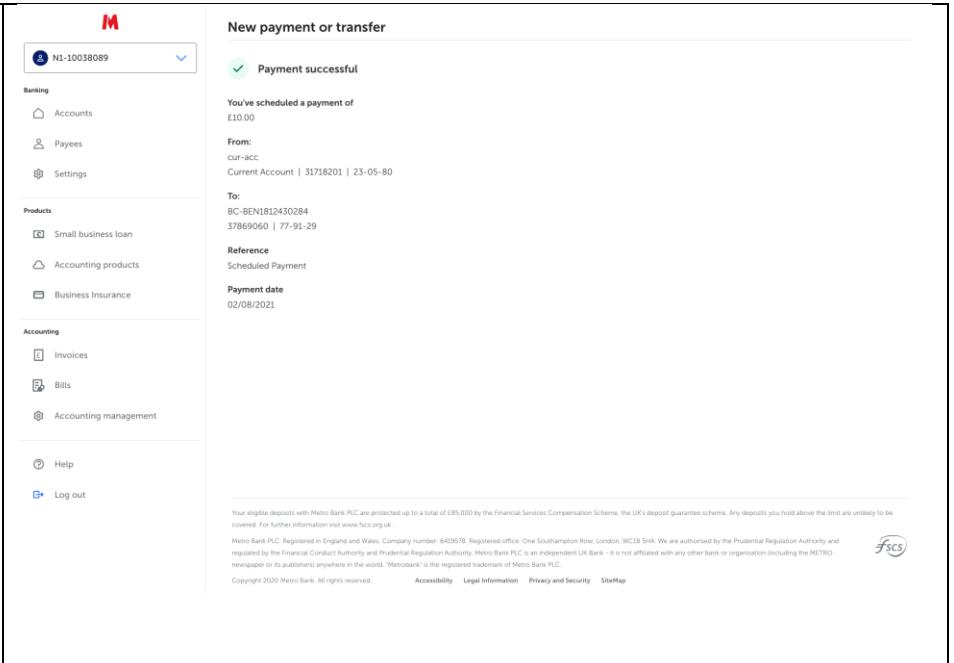
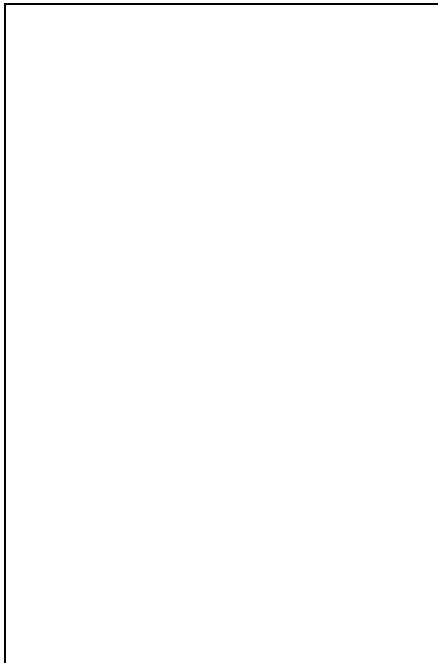
Schedule payment
Cancel

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ANTHONEY BEAVEN

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CURR-CA-VK

Transactions **Upcoming payments** Direct Debits Documents Account and card management

Here are your upcoming payments from this account. Use the buttons below to filter by payment type.

All Scheduled payment Standing order

To	Amount	Next Payment	Reference	Type
CORPO2	£1.00	19 Nov 2021	test	Scheduled payment

Delete scheduled payment?

This will permanently stop this payment to CORPO2.

Delete payment
Cancel

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ANTHONEY BEAVEN

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CURR-CA-VK

✓ scheduled payment deleted successfully

Transactions **Upcoming payments** Direct Debits Documents Account and card management

Here are your upcoming payments from this account. Use the buttons below to filter by payment type.

All Scheduled payment Standing order

You don't have any upcoming payments set up on this account

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Test Facility Availability Date	21 st July 2021
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