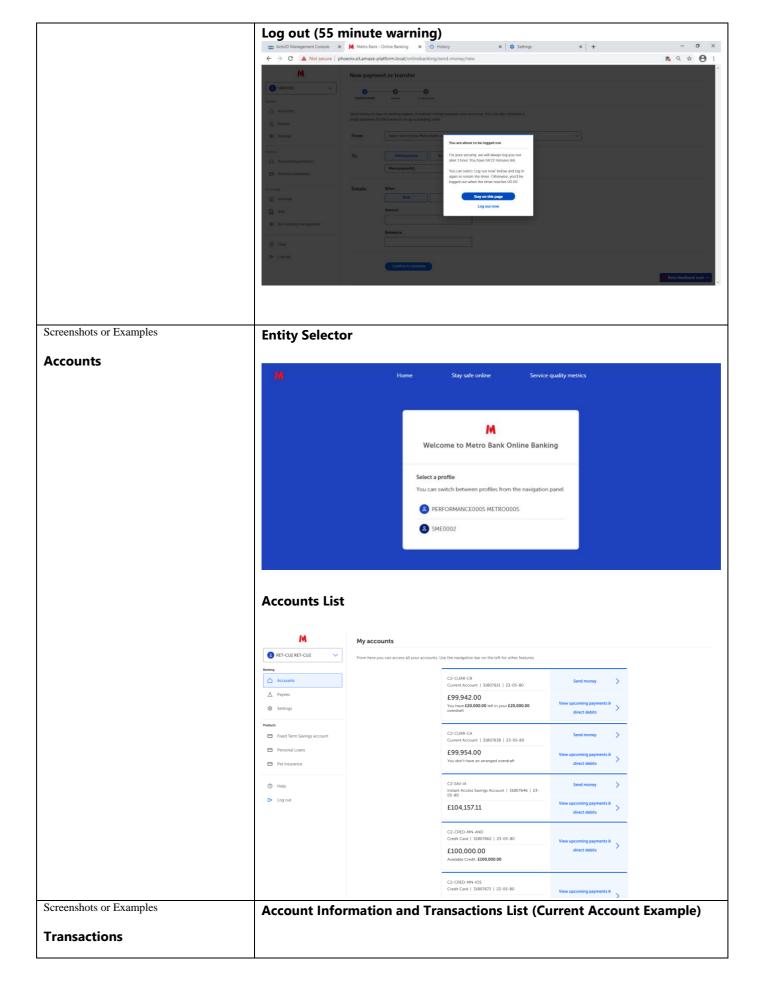


COB/ EDGE Technical Update Document

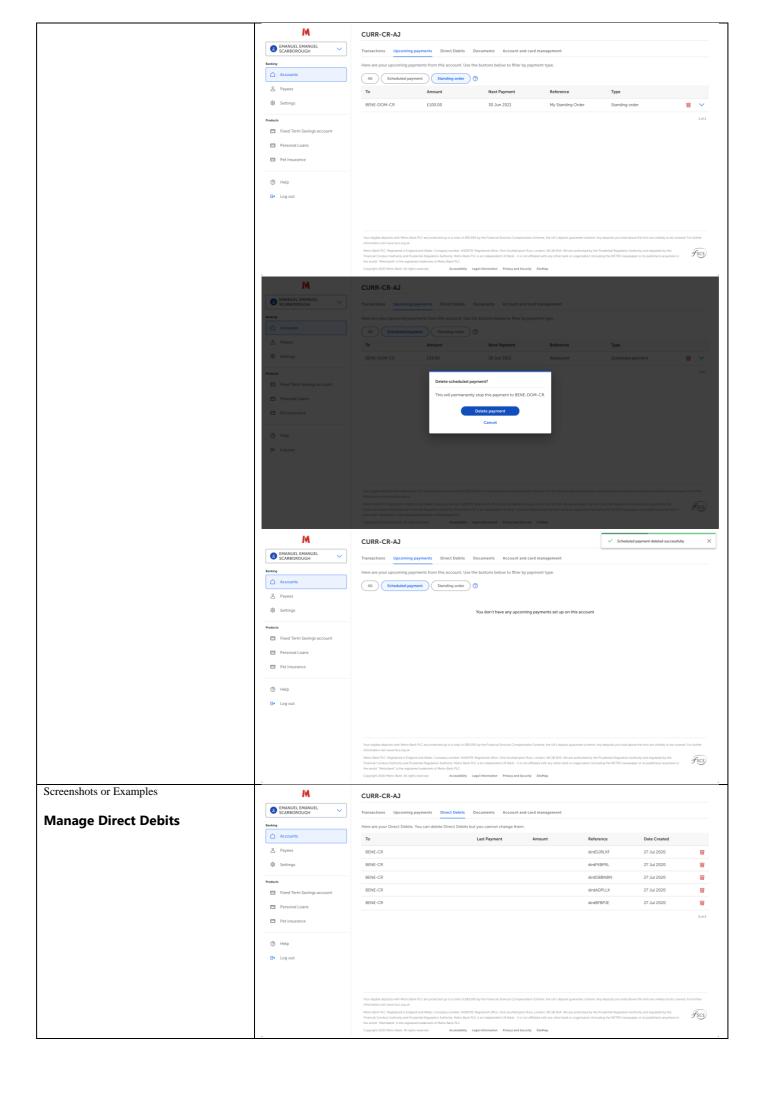
Contents	Document
Name of Change(s)	New online banking channel (to replace Edge)
Description of Change(s)	New online banking channel for Retail and SME customers to replace the platform currently referred to as "TCIB" or "Edge"
Effective Date of Change(s)	25 th August 2021
Scope of Change(s)	 Log out Auto-log out (Inactivity) (5 mins) Session Expiry (60 mins) Entity Switcher Accounts List Transaction List Pending Transactions Upcoming payments View Direct Debits Cancel Direct Debit View Payee list Create new payee Delete a payee Make a Transfer Pay Now Create a Scheduled Payment View Scheduled Payments Delete/Cancel Scheduled Payments View Standing Order Create Standing Order Delete/Cancel Standing Order
Release Type (Major or Minor)	Major
Release Version	MCI R1
Impacted Functionality	 Log out Auto-log out (Inactivity) (5 mins) Session Expiry (60 mins) Entity Switcher Accounts List Transaction List Pending Transactions Upcoming payments View Direct Debits Cancel Direct Debit View Payee list Create new payee Delete a payee Make a Transfer Pay Now Create Future Dated Payment (FDP)

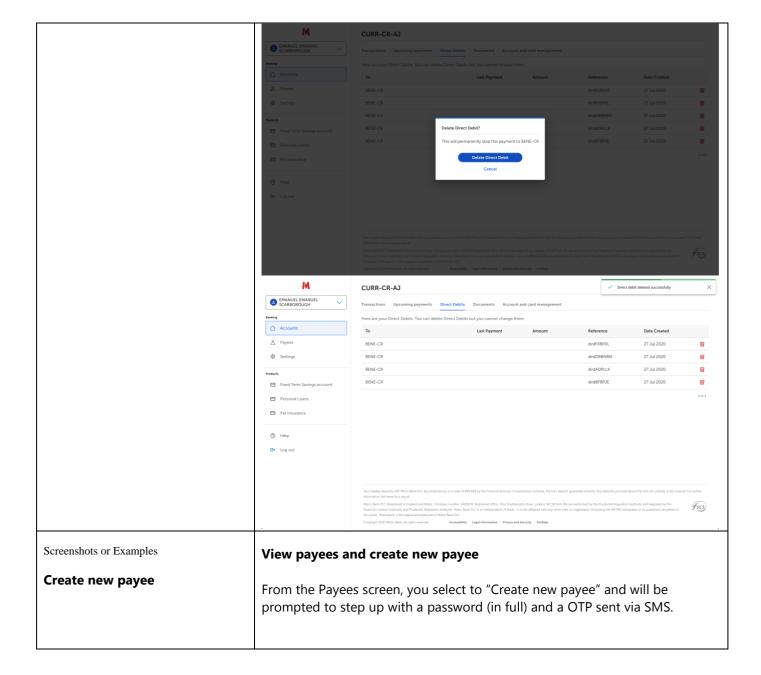
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Screenshots or Examples	Log out				
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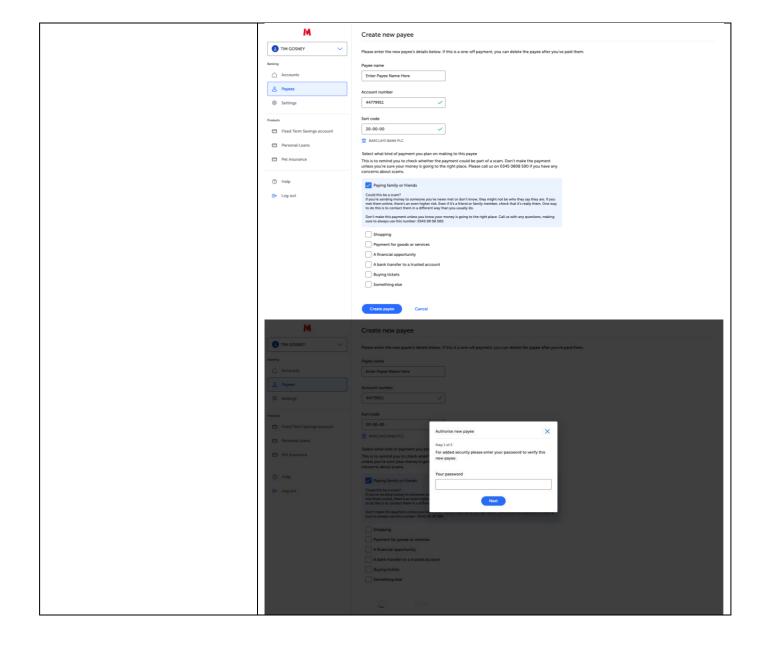
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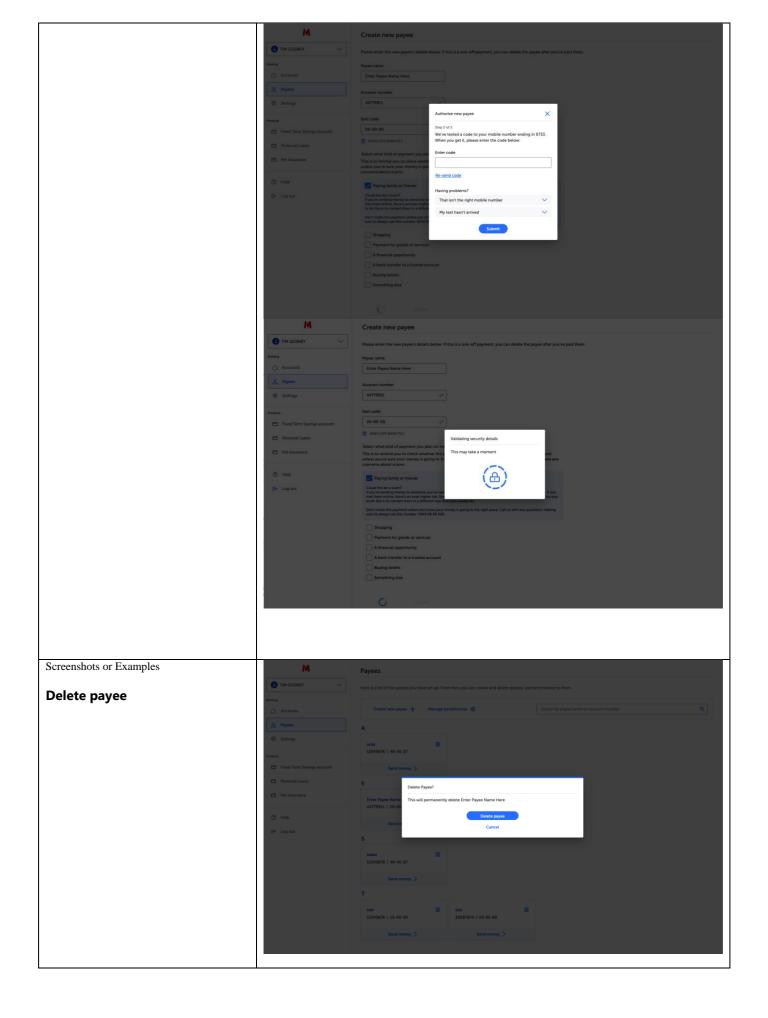
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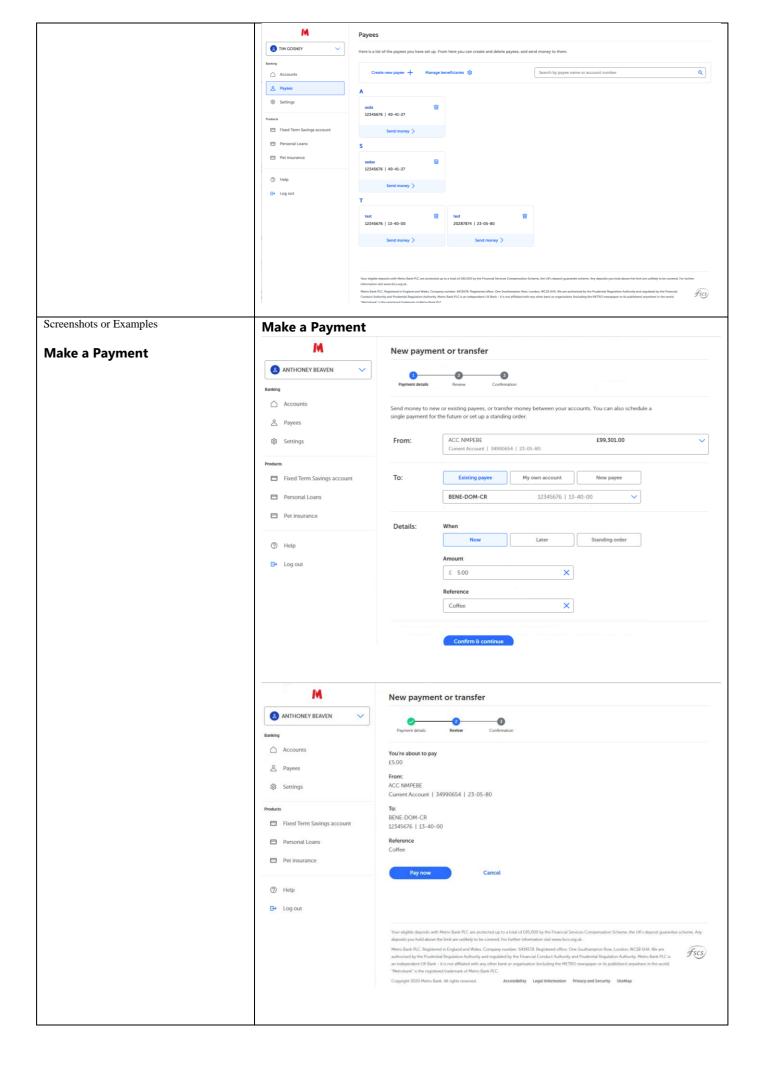




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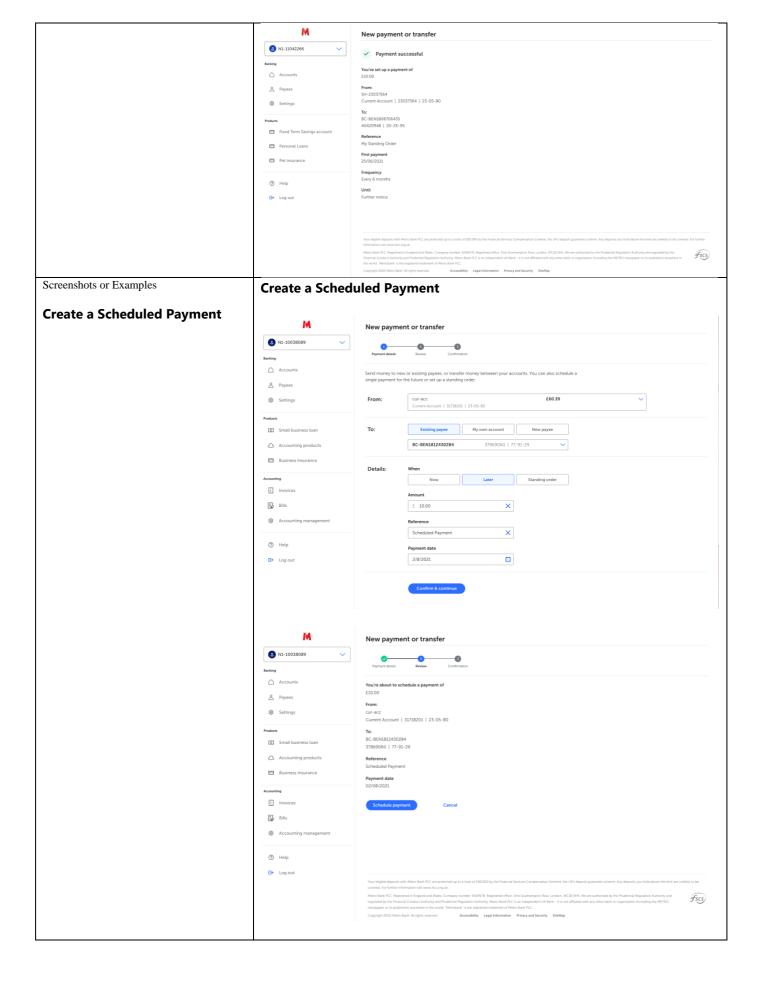
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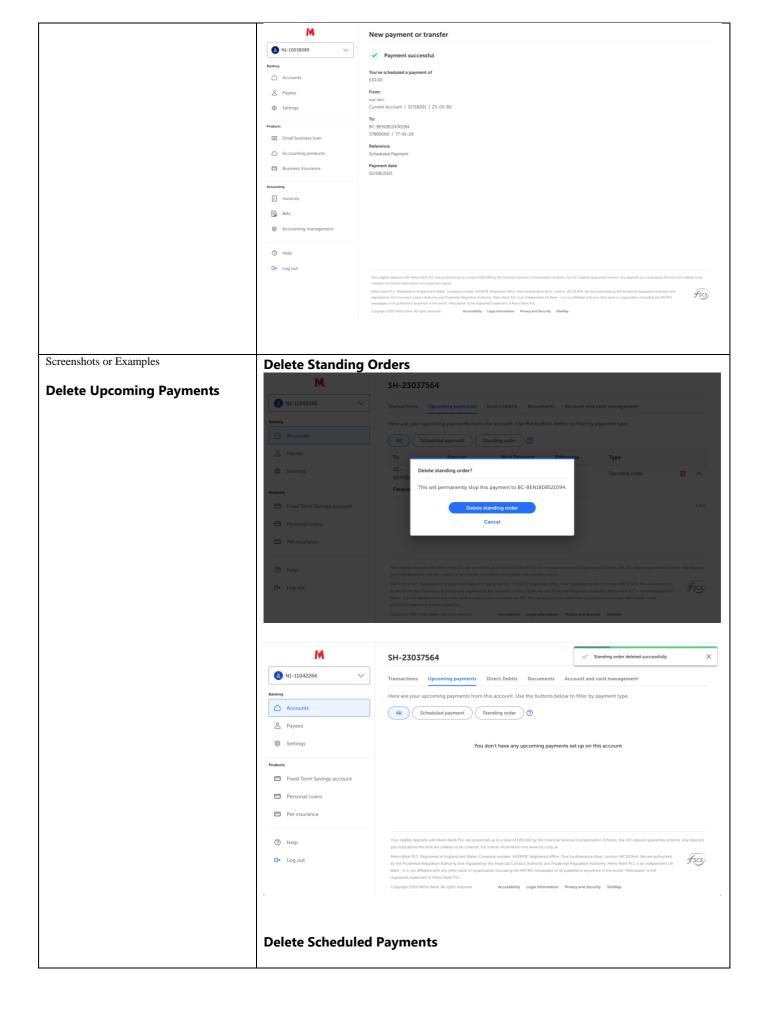
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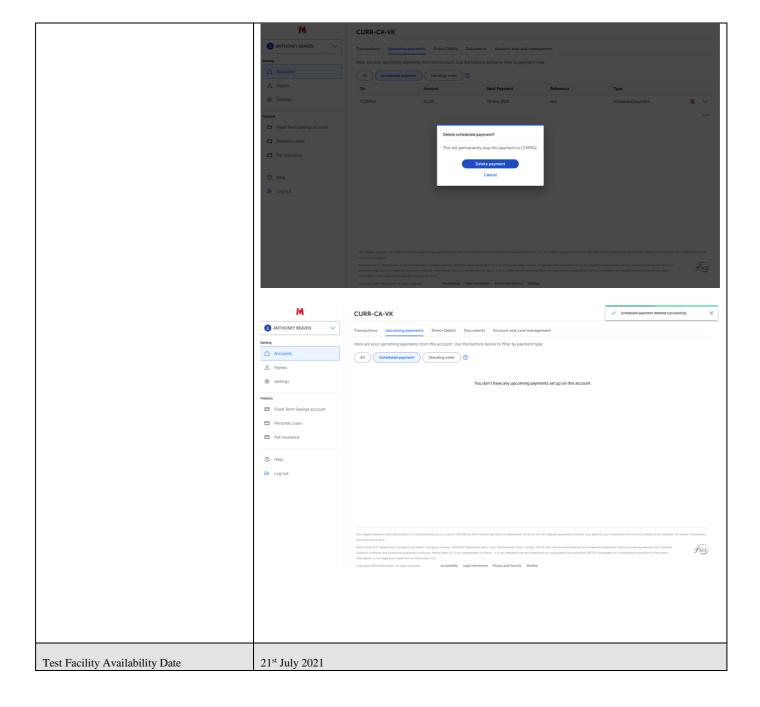
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	Your eligible deposits with	28 29 30 by the Financial Services Compensation Scheme, the UPS deposit purantice scheme. Any deposits you hold al d in England and Wates Company number: 64(357)8. Registered affec: One Southamption Rox, London; WCLB SHA, We are automated by the Protectnal Regulation /
	its publishers) anywhere in	an organization must company remote resource inspection on the company remote and the second result and the resource and the resource registerior the work? Metrodural's the registerior trademark of Metro Bark PCC
M	New paym	ent or transfer
8 N1-11042266 V	1 Payment details	Review Continuation
Banking		
A Payees	Send money to n single payment fo	ew or existing payees, or transfer money between your accounts. You can also schedule a or the future or set up a standing order.
段 Settings	From:	SH-23037564 -E260.44
Products		Current Account 23037564 23-05-80 You have entered an unarranged overdraft
Fixed Term Savings account	To:	Existing payee My own account New payee
Personal Loans		BC-8EN1735424212 08046433 18-00-02 V
Pet insurance	Details:	When
⑦ Help		Now Later Standing order
G+ Log out		Amount
		£ 10.00 Reference
		My Standing Order
		First payment
		23/6/2021
		Frequency Every 6 months
		End date
		Or until further notice 🖌
		Confirm & continue

м	New paymen	New payment or transfer		
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Pet insurance	Details:	When		
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М	New payment or transf	er		
NI-11042266 V	Payment details Review	-0		
Banking .				
A Pavees	You're about to set up a payment of £10.00 From:			
	From: SH-23037564 Current Account 23037564 2	Authorise payment		
Products Fixed Term Savings account	To: BC-BEN1808706435	Step 1 of 2 For added security please enter your password to verify this		
Personal Loans	Reference My Standing Order	standing order.		
	First payment 25/06/2021	Your password		
Help	Frequency Every 6 months	Next		
	Until Further notice			
			s deposit guaranties scheme. Any deposits you hold above the limit are unlikely to be covered. For further BHA. We are authorised by the Prudential Regulation Authority and regulated by the for bank or provision including the MTIND revealers or in solitivities] another	
м	Enancial Conduct Authority and Prodential Registered trade			
N1-11042266	New payment or transf			
Baching	Payment details Review	Continuation		
& Payres	You're about to set up a payment of £10.00	Authorise payment		
B Settings	From: SH-23037564	Step 2 of 2 We've texted a code to your mobile number ending in 3210.		
Products	To: BC-BEN1808706435	When you get it, please enter the code below: Enter code		
Personal Loans	40420948 20-25-95 Reference			
Pet insurance	First payment	Re-send code Having problems?		
(D) Hole	Frequency Every 6 months	That isn't the right mobile number		
E+ Log out	Until Further notice	My text hasn't arrived		
	0	-Coost		
			s deposit guarantee scheme. Any deposits you hold above the limit are unlikely to be covered. For further	
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