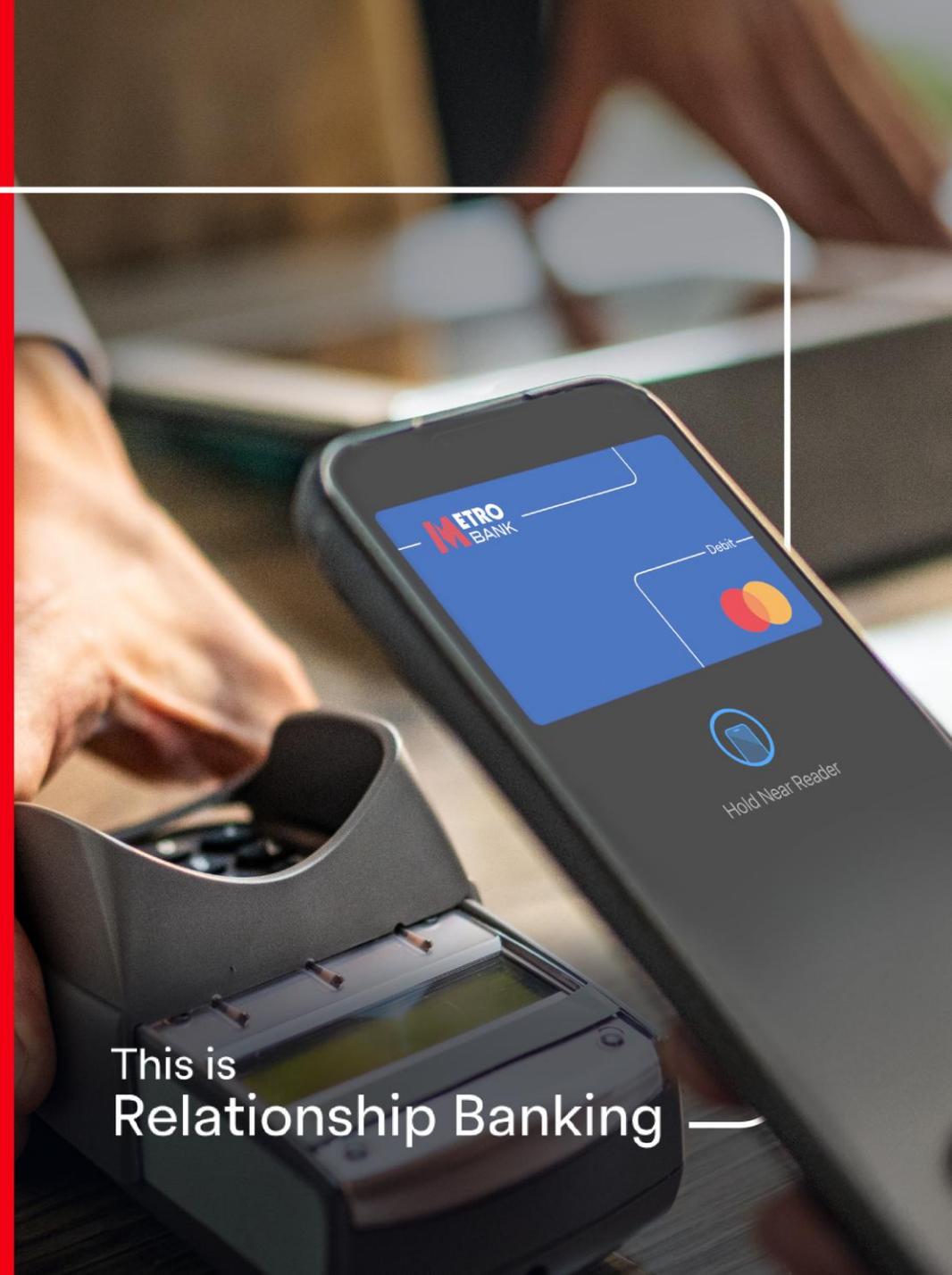




A year of growth and delivery

FY 2025 Results Presentation

4 March 2026



This is
Relationship Banking

Agenda

Overview

Daniel Frumkin, Chief Executive Officer

Financial performance

Marc Page, Chief Financial Officer

Strategy driving the future

Daniel Frumkin, Chief Executive Officer

Q&A

Daniel Frumkin, Chief Executive Officer

Marc Page, Chief Financial Officer

Strong growth and continued delivery in line with strategy

Delivered all market guidance, outperformed on costs

£98m

Underlying profit
Highest in the bank's history

6.4%

RoTE
In line with guidance

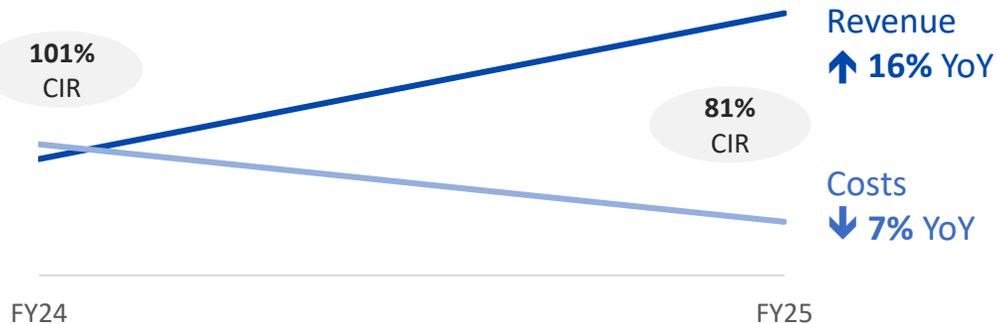
3.17%

Exit NIM
In line with guidance

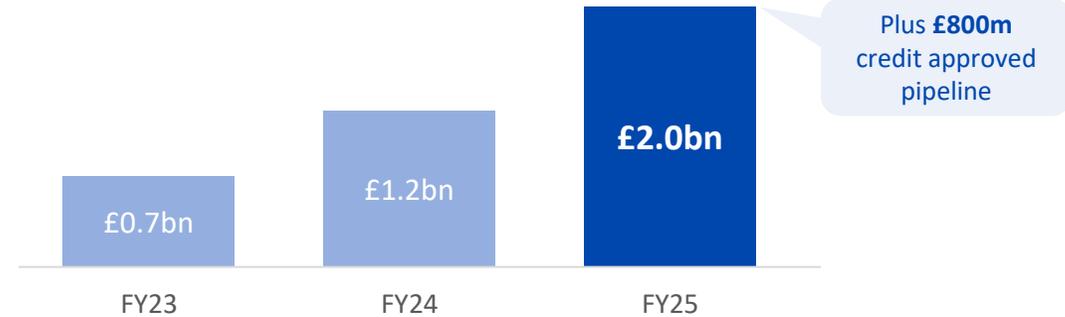
7%

Reduction in costs
Ahead of guidance

Widened operating jaws



Delivered record growth in Corporate & Commercial



Capacity for growth

66%
Loan to deposit ratio

306%
Liquidity coverage ratio

0.16%
Annualised cost of risk

Reclassified a Transfer firm under MREL regime
Releasing significant capital for growth

RoTE >13% in Q4 2026, with continued growth highly mechanical

In 2028, Metro Bank will be generating one of the highest RoTE of any UK High Street bank

Reduced operating costs

Managed **cost of deposit** reductions

Active **asset Rotation**

Repricing of **Treasury Assets**



Significant improvements in RoTE, building to >18% in 2028

	2026	2027	2028
Exit NIMs	3.40% - 4.00%	3.75% - 4.50%	
Cost to income ratio	75% - 70%	65% - 60%	55% - 50%
RoTE	>13% in Q4 2026	>15%	>18%

Clear path to >18% RoTE in 2028

Guidance statements are predicated on modelling assumptions, including interest rate curves and capital requirements, as provided in Appendix

Financial Performance

Marc Page
Chief Financial Officer



This is
Relationship Banking

Trading momentum drives record profitability

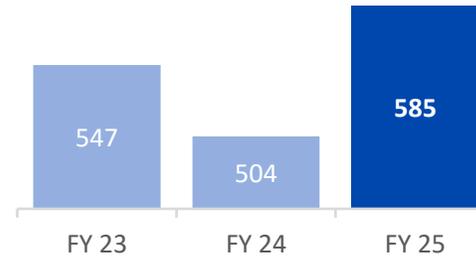
Lowered exit cost of deposits



Increased exit NIM



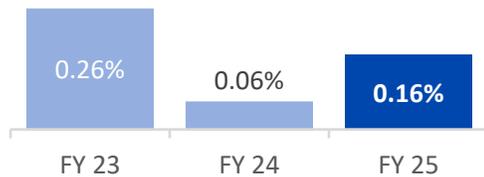
Increased revenue (£m)



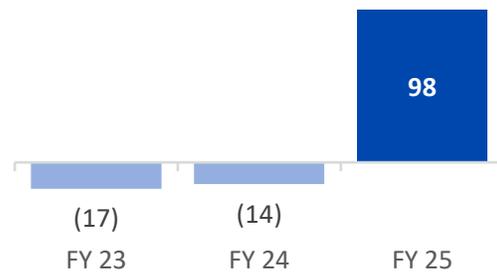
Lowered cost:income ratio



Maintained low cost of risk



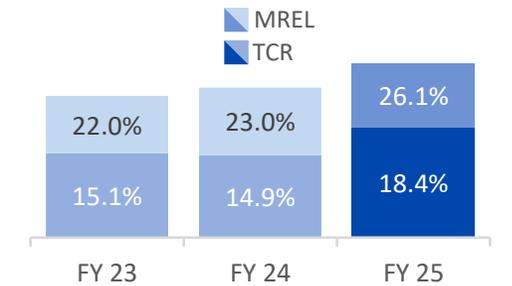
Increased underlying PBT (£m)



Increased RoTE



Strengthened capital position



Delivered all market guidance, outperformed on costs

Structural growth drivers

Foundations in place for delivery of >18% RoTE in 2028

1

Reduced
operating costs

✓ *Transformation
complete*

2

Managed **cost
of deposit**
reductions

✓ *Transformation
complete*

3

Active **asset
Rotation**

✓ *Progress in line
with plan*

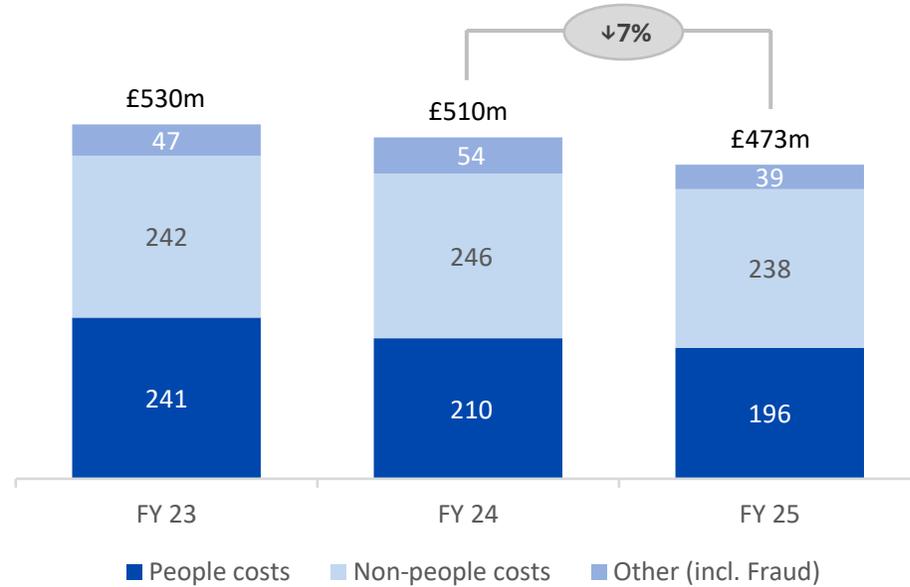
4

Repricing of
**Treasury
Assets**

✓ *Allow for passage
of time*

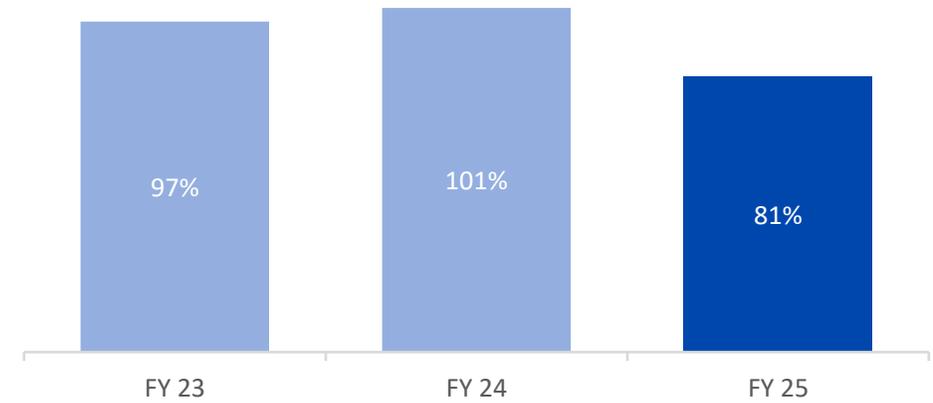
① Sustained cost discipline delivered - ahead of guidance

Underlying operating costs reduced further



- 7% reduction- **ahead of guidance**; all categories of costs improved
- Reductions reflect **business model transformation** and **strategic partnership** with Infosys
- **Costs in 2026 will be flat versus 2025**

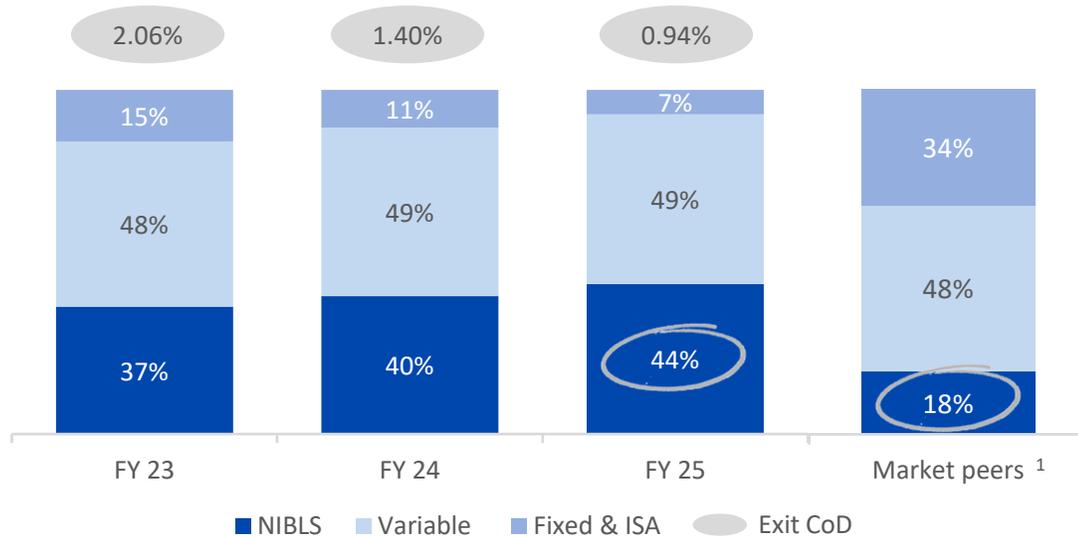
Continued improvements in cost to income ratio



- Future improvements in cost to income ratio to be a combination of revenue and costs

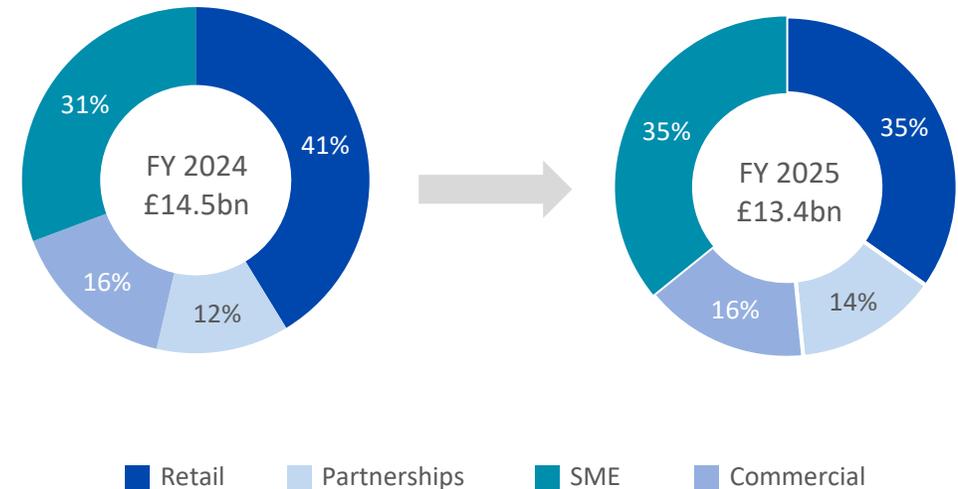
② Relationship strategy delivers strategic funding advantage

NIBLs remain double the market average



- **NIBLs provide an enduring strategic advantage**
- Over **100,000 new current accounts** opened in 2025
- Exit CoD of 0.94%

Growing share of deposits from SMEs, in line with strategy



- Sustainable competitive advantage from **increased share of deposits from SMEs**
- LCR of 306% and LTD of 66%, providing **further capacity for growth**

[1] BoE Bank stats publicly available data as at December 2025

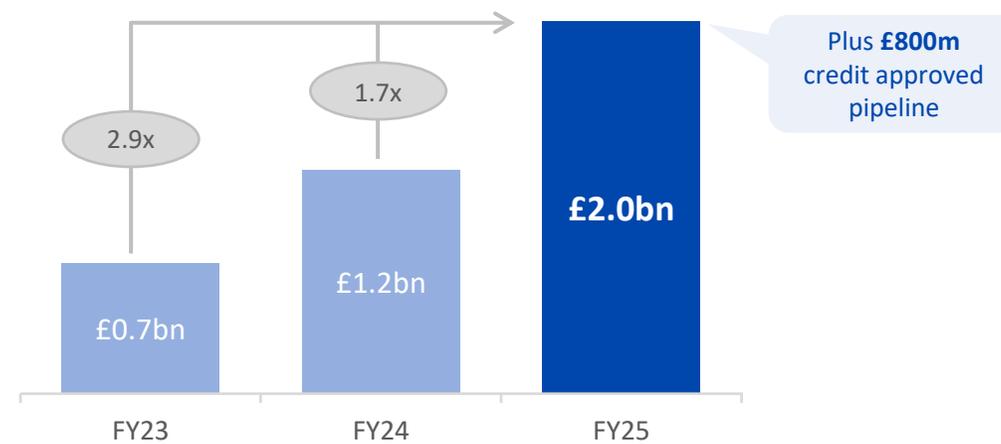
③ Record growth in Corporate and Commercial lending

Increased core business lines by 56% in 2025

Lending balances £bn	FY 2024	FY 2025	YoY %	YoY
Commercial	2.7	3.6	34%	0.9
Specialist mortgages	0.7	1.7	137%	1.0
Core business lines	3.4	5.2	56%	1.9
Government backed	0.7	0.4	(43%)	(0.3)
Consumer	0.7	0.1	(85%)	(0.6)
Prime mortgages	4.4	3.3	(26%)	(1.2)
Run-off books	5.8	3.8	(36%)	(2.1)
Total	9.2	9.0	(2%)	(0.2)

- **Run-off portfolios down 36% year-on-year** by actively managing attrition in lower-yielding portfolios
- Lending yield spread over base up over 100bps year-on-year
- **Asset quality remains strong**

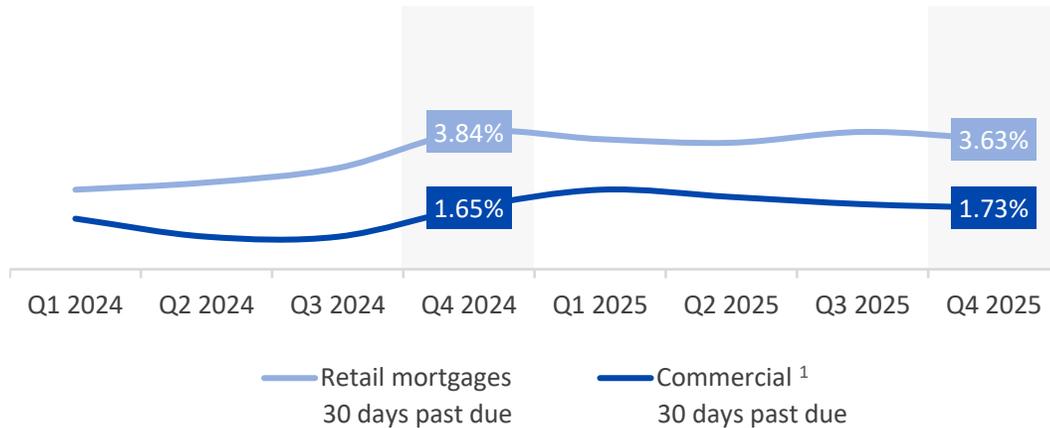
£2bn new Corporate, Commercial and SME originations in 2025



- **Record £2 billion** new corporate/commercial/SME lending in 2025
- Commercial originations continue to be **350bps above base rate**
- **£800 million credit approved pipeline**

③ Portfolio remains highly collateralised and prudently provisioned

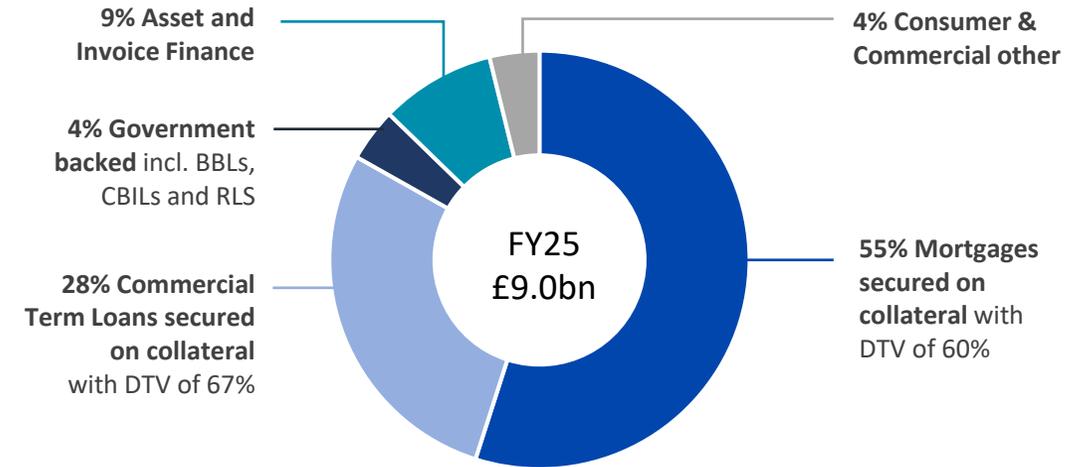
High asset quality ensures arrears rates remain low



- **Asset quality very strong** with resilient credit performance across all portfolios
- Disciplined approach to underwriting **maximises risk-adjusted returns** and ensures **low emergent losses**

[1] Commercial arrears excludes Government-backed lending, Asset Finance and Invoice Finance

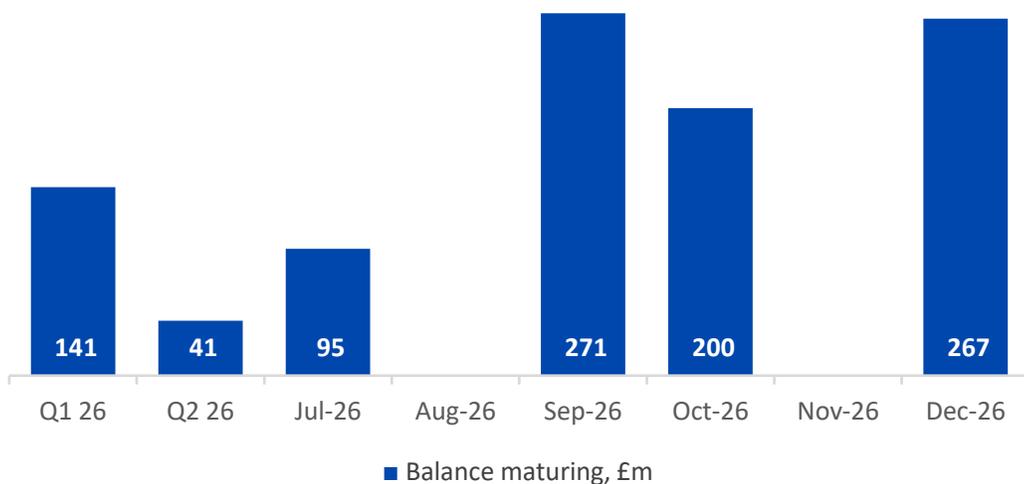
Portfolio predominantly secured on property



- **83% of loans secured on collateral, with average DTV of 62%**
- **Collateral is primarily property**, but can include real estate, guarantees, debentures and other callable lines

④ Treasury asset repricing in H2 2026 presents revenue tailwinds

2026 maturities heavily weighted towards H2



- **£26m annualised PBT benefit from £1bn fixed-rate treasury assets maturing across 2026**

£38m annualised PBT uplift entering 2028

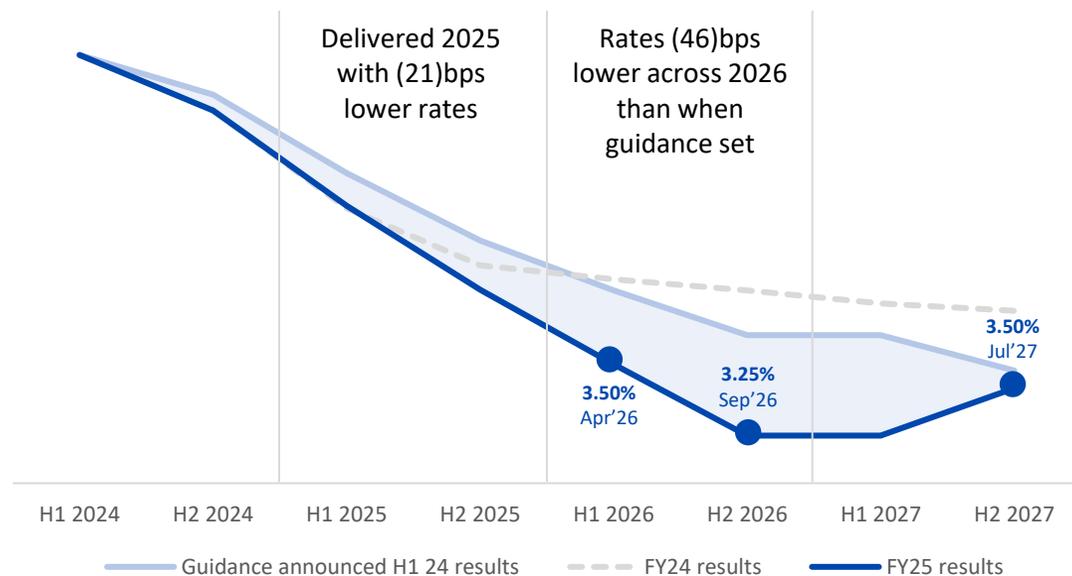
£m	H1 2026	H2 2026	H1 2027	H2 2027
Balance maturing	182	833	23	508
Average rate on maturing balances	0.58%	0.85%	2.26%	1.21%
Annualised PBT uplift	6	20	0	11
Cumulative annualised PBT uplift	6	26	26	38
Cumulative annualised RoTE uplift	0.7%	3.0%	3.0%	4.4%
Cumulative annualised NIM uplift	0.04%	0.17%	0.17%	0.25%

- In-year (2026) benefit only £9m given **maturities back-end phased**

RoTE and NIM uplift quoted based on static December 2025 tangible equity and interest earning assets. Compiled on a contractual basis, excluding behavioural assumptions. Assumes maturities are reinvested in cash-like instruments with reinvestment rate estimated using Bank of England base rate curve as provided in Appendices

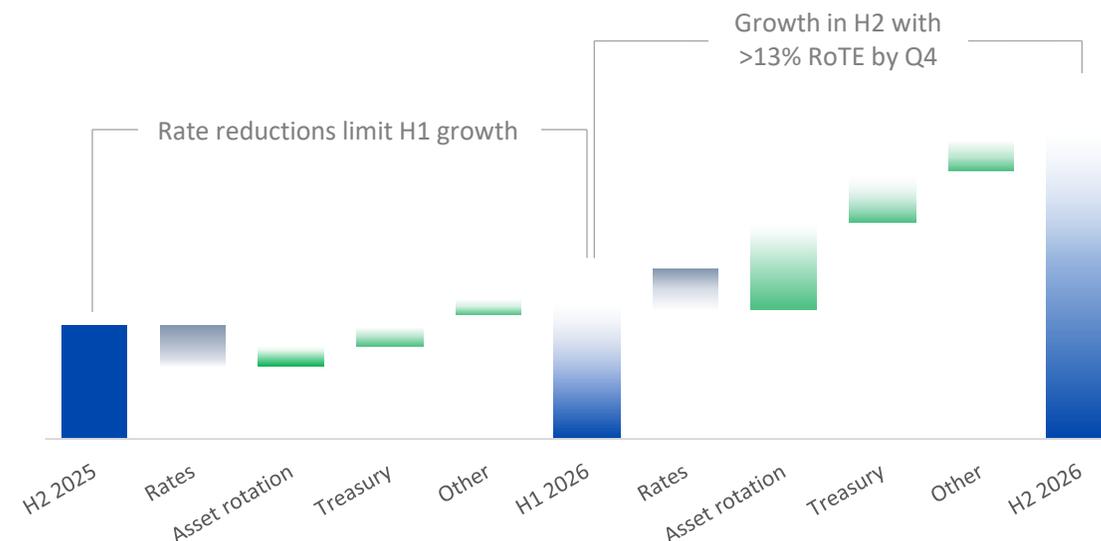
Actions taken to offset materially lower rates since guidance announced in H1'24

Guidance delivered within lower rate environment



- **Management actions taken** to ensure delivery against guidance:
 - **Cost reductions** ahead of plan enhancing profitability and RoTE
 - Delivered higher **deposit beta** than forecast, improving NII and RoTE
 - **Asset disposals** improved capital and enhanced RoTE
 - Established **structural hedge** to reduce interest rate risk
 - **Resolution strategy** change, removing MREL, improves NII and RoTE

Future rate headwinds offset by asset rotation and treasury



Illustrative interest rate sensitivity^[1]:

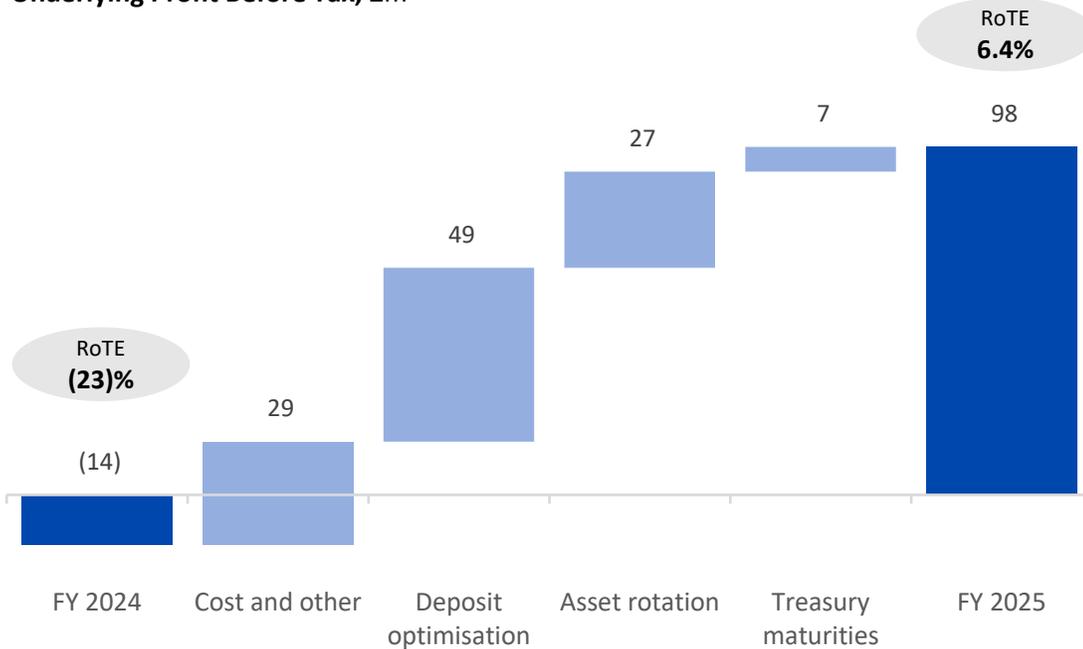
Underlying profit before tax, £m	FY 2026	FY 2027
50bps lower than base rate provided (i.e. base rate 2.75% by Q4'26)	(23)	(41)
Of which Treasury maturities	(2)	(6)

^[1] Above illustrative analysis assumes deposit pass-through of 40%; actual may differ. Also excludes any management actions to offset rates impact

Significant increase in profit adds to materially strengthened capital position

Management action drives profitability and NIM

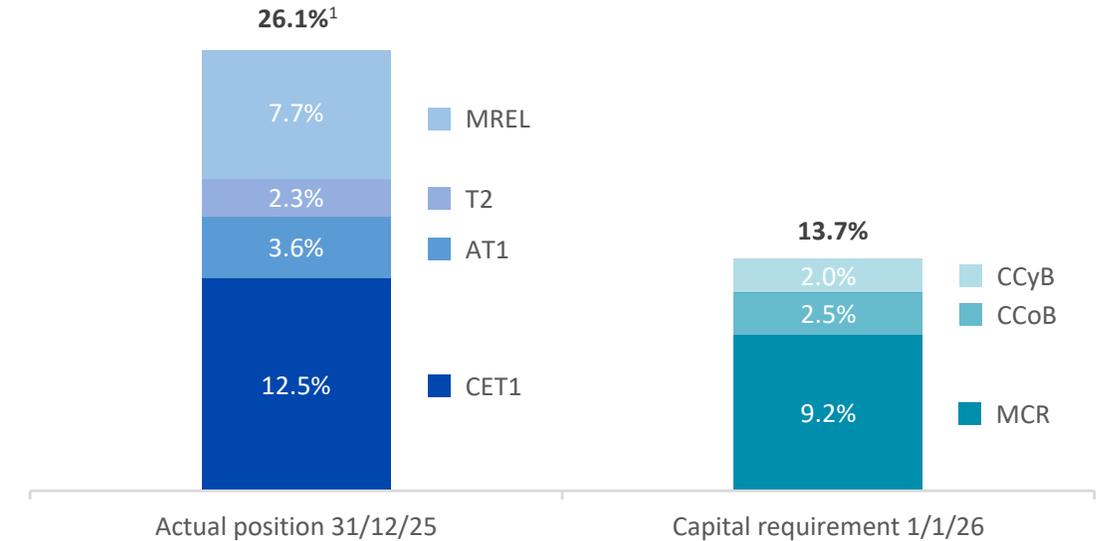
Underlying Profit Before Tax, £m



Exit NIM



MREL reclassification provides further capacity for growth



- **Reclassified a Transfer firm** under MREL regime **effective 1 January 2026** with MREL set equal to minimum capital requirements
- **Existing £525m MREL debt callable April 2028.** Continue to review liability structure on an economic basis in the context of ongoing regulatory needs

^[1] Capital figures as at 31 December 2025 are presented on a proforma basis, including our profit for the year. The profit will only be eligible to be included in our capital resources following the completion of our audit and publication of our Annual Report and Accounts

Significant improvements in RoTE, building to >18% in 2028

	2026	2027	2028
Exit NIMs	3.40% - 4.00%	3.75% - 4.50%	
Cost to income ratio	75% - 70%	65% - 60%	55% - 50%
RoTE	>13% in Q4 2026	>15%	>18%

Clear path to >18% RoTE in 2028

Guidance statements are predicated on modelling assumptions, including interest rate curves and capital requirements, as provided in Appendix

Strategy driving the future

Daniel Frumkin
Chief Executive Officer

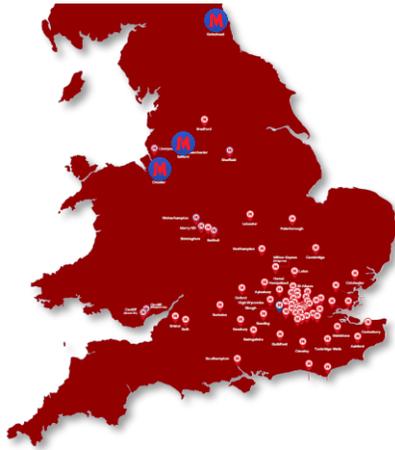


This is
Relationship Banking

Relationship-based model at the heart of why customers are choosing Metro Bank

Stores a key brand differentiator

Our network of **78 stores** across England and Wales enables us to establish new customers and deepen existing relationships



Opened 3 new stores in 2025

Expanding regional presence in the North of England

Stores create a 'digital halo' supporting digital acquisition within local markets

70% of customers who open a current account online live **within 5 miles of a Store**

Longest opening hours on the UK High Street

Full-service offering for SMEs

Local **relationship-led service model** unrivalled by larger banks

Local Business Manager in every Metro Bank Store

69%

Of new Commercial lending in 2025 was to **customers we've known for more than 5 years**

Breadth of services a key differentiator to challenger banks

A sophisticated suite of lending and deposit products

Including current accounts and cash management

Dedicated capability for businesses of all sizes

From micro-SME to large corporate

Focused delivery within strategic pillars

Costs

Scalability

- Delivered a further **7% reduction** year-on-year
- **On-shore headcount reduced** by a further 5%
- Strategic partnership with Infosys **improving automation and increasing efficiency**
- Bank-wide **Copilot roll out** delivered

Infrastructure

Capability

- Launched award winning **AI scam detection tool**- over 1,700 checks made to date
- **>100,000 contact centre hours saved** from **AI-powered voice and chat bots** since launch
- **Agentic AI platform** saving equivalent of 208 days per year for Commercial colleagues

Revenue

Confidence

- Launched **new specialist mortgage products** (Limited Co. BTL, HMO, MUFB)
- **Increased regional expansion** with 2/3rds of new **Commercial lending** from outside London
- **Cost of deposits** firmly established as **lowest of any UK High Street bank**

Communications

Culture

- Launched **relationship banking brand refresh**
- Successful bank-wide **AI learning campaign** delivered
- **7-point uplift in colleague satisfaction** score
- **22% increase in Trustpilot** rating

Balance Sheet Optimisation

Capacity

- Completed **£2.5bn Residential Mortgage** sale
- Completed **£584m Unsecured Personal Loans** sale
- Raised **£250m AT1 securities**
- **Reclassified a Transfer firm** under MREL

Significant growth in Corporate, Commercial and SME lending

Relationship Managers embedded in local communities, help facilitate lending to businesses we know, in sectors we know. Portfolio remains conservative, primarily backed by property- positioning the bank for stability in a changing macro environment

88%
Of new 2025 Corporate lending came **direct through Relationship Managers**

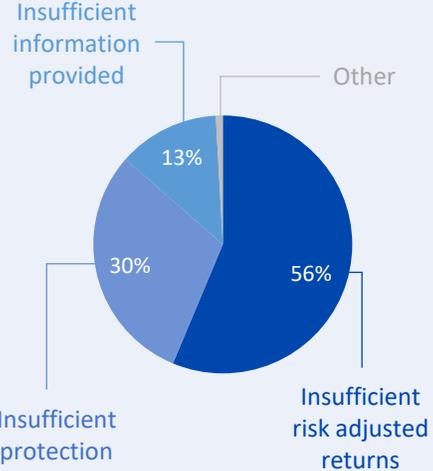
 **Typical Metro Bank Corporate Customer**

Established	Turnover
10-20 years	£43m
Employees	Loan size
298 FTE	£14m

Lending into familiar sectors
Colleagues have on average **>10 years' experience** within their specialist sectors

All new lending independently underwritten
by colleagues with average **20-25 years' experience** in their specialist sectors

Selective, responsible lending maximises risk adjusted returns
For the **£1bn** new Corporate lending originated in 2025, **we declined £3.5bn**



2/3rds
Of new lending in 2025 came from **outside Greater London**

1 in 15 SMEs
Have an **existing relationship** with Metro Bank

c.40,000 jobs
Supported via business lent to in 2025



Resilient model, structurally advantaged to deliver leading risk-adjusted returns

Local relationship-led service model

Only bank offering **dedicated relationship management** to business of all sizes

Generating low-cost deposits

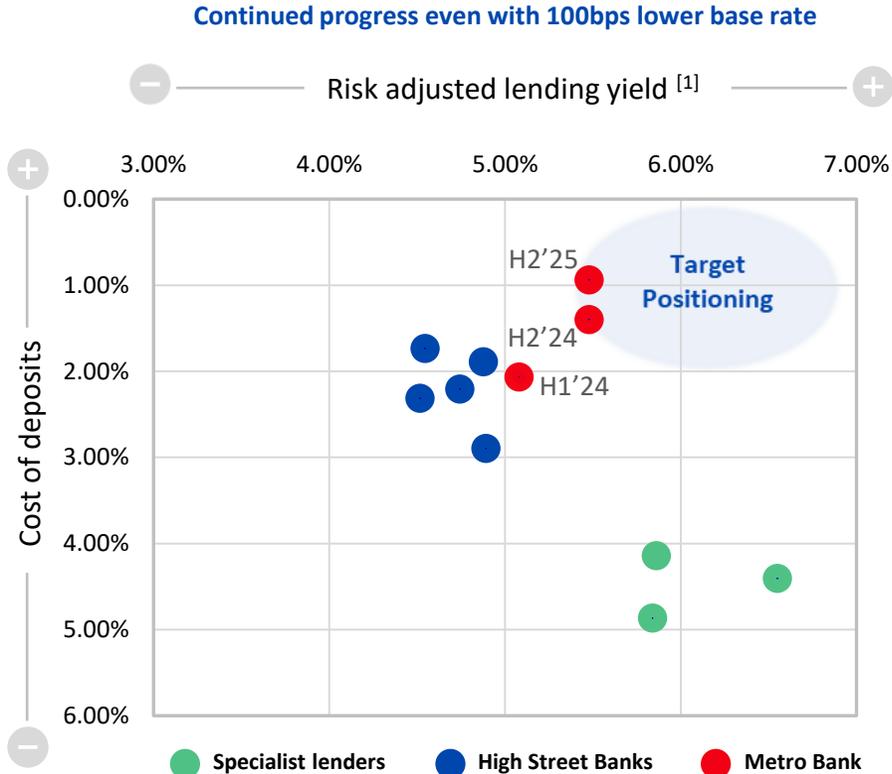
Lowest cost of deposits of any UK High Street bank

Funding high-yield specialist lending

Local **relationship-led service model** unrivalled by larger banks, **breadth of services** a key differentiator to challenger banks

Efficiently

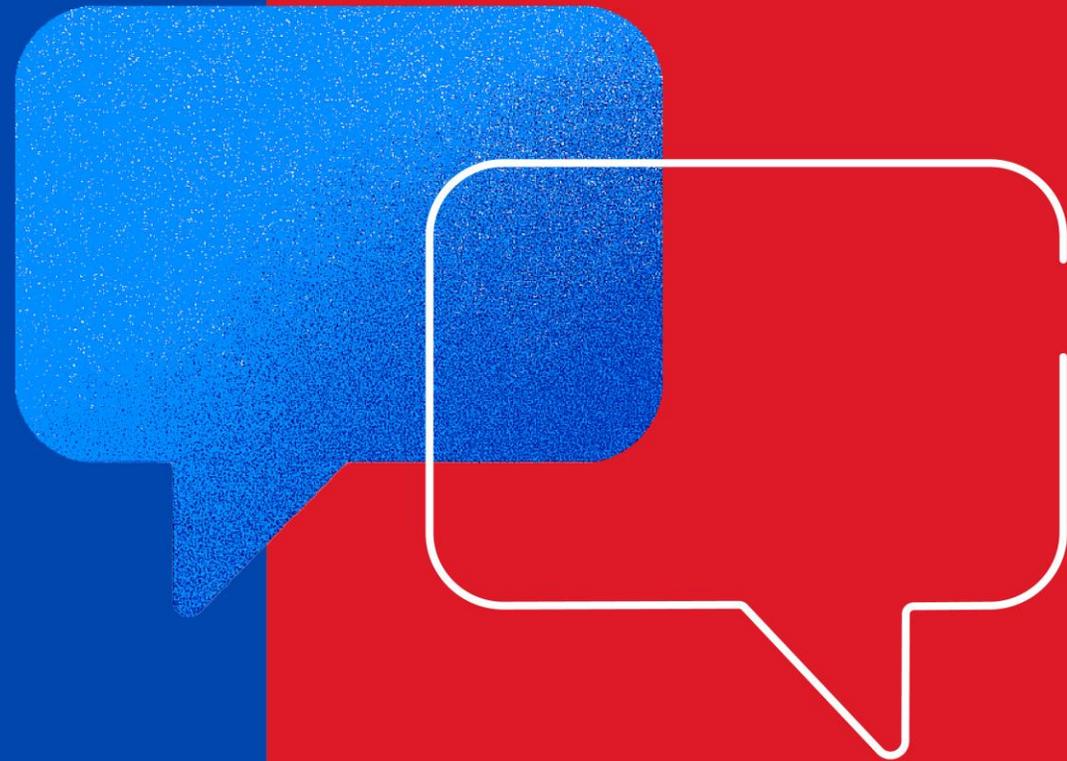
Strategic partnerships driving **automation** and **scalability**





Q&A

Daniel Frumkin, Chief Executive Officer
Marc Page, Chief Financial Officer



Appendices

P&L

£m	FY 2025	FY 2024	YoY	H2 2025	H1 2025	HoH
Net interest income	460.3	377.9	22%	237.4	222.9	7%
Net fees and other income	124.8	125.6	1%	61.4	63.4	(3%)
Net gains/(losses) on sale of assets	0.0	0.0	-	0.2	(0.2)	>100%
Total underlying revenue	585.1	503.5	16%	299.0	286.1	5%
Underlying operating costs	(472.7)	(510.4)	(7%)	(238.0)	(234.7)	(1%)
Expected credit loss expense	(14.3)	(7.1)	>100%	(8.0)	(6.3)	(27%)
Underlying profit / (loss) before tax	98.1	(14.0)	>100%	53.0	45.1	18%
Non-underlying items	(10.9)	(198.1)	>100%	(8.9)	(2.0)	>(100%)
Statutory taxation ^[1]	(17.5)	254.6	>(100%)	(4.8)	(12.7)	62%
Statutory profit / (loss) after tax^[1]	69.7	42.5	64%	39.3	30.4	29%
Earnings per share	7.8p	6.3p	1.5p	3.3p	4.5p	(1.2)p
Net interest margin	2.98%	1.91%	107bps	3.10%	2.87%	23bps
Cost of deposits	1.06%	1.95%	(89bps)	0.96%	1.16%	(20bps)
Underlying cost to income ratio	81%	101%	(20pp)	80%	82%	(2pp)
Cost of risk	0.16%	0.06%	10bps	0.18%	0.14%	4bps

^[1] 2024 profit after tax reflects recognition of Deferred Tax Asset in the period

Balance Sheet

£m	FY 2025	FY 2024	YoY	H1 2025	HoH
Loans and advances to customers	8,823	9,013	(2%)	8,715	1%
Treasury assets	6,345	7,301	(13%)	6,386	(1%)
Other assets	1,307	1,268	3%	1,327	(2%)
Total assets	16,475	17,582	(6%)	16,428	0%
Deposits from customers	13,445	14,458	(7%)	13,363	1%
Deposits from central banks	400	400	-	400	-
Debt securities	684	675	1%	685	0%
Other liabilities	462	866	(47%)	522	(11%)
Total liabilities	14,991	16,399	(9%)	14,970	0%
Equity	1,484	1,183	25%	1,458	2%
Total equity and liabilities	16,475	17,582	(6%)	16,428	0%
Risk weighted assets	6,711	6,442	4%	6,437	4%
Loan to deposit ratio	66%	62%	4bps	65%	1bps
Book value per share	2.20	1.76	25%	2.17	1%
Tangible net asset value per share	1.63	1.57	4%	1.61	1%
Liquidity coverage ratio	306%	337%	(31bps)	315%	(9bps)

Statutory to Underlying reconciliation

FY 2025 £m	Statutory basis	Impair/WO's PPE/intangible assets	Net C&I costs	Transformation costs	Remediation costs	Portfolio Sales	Underlying basis
Net interest income	460.3	-	-	-	-	-	460.3
Net fee and commission income	91.1	-	-	-	-	-	91.1
Net gains on sale of assets	5.2	-	-	-	-	(5.2)	-
Other income	36.7	-	(2.8)	-	-	(0.2)	33.7
Total revenue	593.3	-	(2.8)	-	-	(5.4)	585.1
General operating expenses	(429.4)	-	2.8	14.5	1.2	-	(411.0)
Depreciation and amortisation	(61.7)	-	-	-	-	-	(61.7)
Impairment and write offs of property, plant & equipment and intangible assets	(0.7)	0.7	-	-	-	-	-
Total operating expenses	(491.8)	0.7	2.8	14.5	1.2	-	(472.7)
Expected credit loss expense	(14.3)	-	-	-	-	-	(14.3)
Profit before tax	87.2	0.7	(0.0)	14.5	1.2	(5.4)	98.1

Alternative Performance Metrics

Net interest margin (NIM)

Net interest income as a percentage of average interest-earning assets

£m	FY 2025	FY 2024
Net interest income	460	378
Average interest-earning assets	15,458	19,800
Net interest margin	2.98%	1.91%

Underlying cost to income ratio (CIR)

Underlying total operating expenses as a percentage of underlying total income

£m	FY 2025	FY 2024
Total underlying operating expenses	473	510
Total underlying income	585	504
Underlying cost to income ratio	81%	101%

Return on Tangible Equity (RoTE)

Statutory profit after tax attributable to shareholders as a percentage of average tangible equity (equity excluding other equity instruments, intangible assets and deferred tax assets)

£m	FY 2025	FY 2024
Statutory PAT attributable to shareholders	52	(210)
Total equity (excluding other equity instruments, intangibles and deferred tax assets)	818	901
Return on Tangible Equity	6.4%	(23%)

Cost of deposits (CoD)

Interest expense on customer deposits divided by the average deposits from customers for the year

£m	FY 2025	FY 2024
Interest on customer deposits	143	304
Average deposits from customer	13,487	15,530
Cost of deposits	1.06%	1.95%

Cost of risk (CoR)

Impairment charges net of debt recoveries divided by average gross loans and advances to customers for the year

£m	FY 2025	FY 2024
Expected credit loss expense	14	7
Average gross lending	8,954	11,223
Cost of risk	0.16%	0.06%

Tangible Net Asset Value (TNAV) per share

Tangible net asset value (defined as total equity excluding other equity instruments and intangible assets) divided by the total number ordinary shares in issuance

#m / £m	FY 2025	FY 2024
Shares in issue	673	673
Total equity (excluding other equity instruments and intangible assets)	1,099	1,057
TNAV per share	1.63	1.57

Guidance Modelling Inputs

Market guidance provided

- RoTE to be 13% or greater in Q4 2026, 15% or greater for 2027, and 18% or greater for 2028
- Exit NIMs to be between 3.40-4.00% for 2026 and 3.75%-4.50% for 2027
- Cost income ratio to be between 75-70% for 2026, 65-65% for 2027, and 55-50% for 2028
- Costs for 2026 flat vs. 2025

Rate curve underpinning guidance

- Guidance statements predicated on following Bank of England base rate profile:
 - Q1 2026: 3.75%, Q2 2026: 3.50%, Q3 2026: 3.42%, Q4 2026: 3.25%
 - Q1 2027: 3.25%, Q2 2027: 3.25%, Q3 2027: 3.50%, Q4 2027: 3.50%
 - Q1 2028: 3.50%, Q2 2028: 3.50%, Q3 2028: 3.50%, Q4 2028: 3.50%
- A sensitivity to rates is provided in the main body of the presentation

Other modelling considerations

- Given falling base rate and profile of treasury asset maturities in 2026, expect H2 2026 profit to be higher than H1 2026
- Expect Fee Income to remain broadly flat over the next few years
- Through the cycle Cost of Risk to be between 0.40-0.60%
- Risk weight density to be approaching c.50% by early 2029
- Existing MREL debt of £525m, with 12% coupon, callable in April 2028

An introduction to Metro Bank



An award-winning UK bank

We're Metro Bank- an award-winning independent UK bank growing in **Corporate and Commercial banking** services and **specialist mortgages**

When we opened in 2010- **the first High Street bank to open in the UK in over 100 years** – we were determined to do things differently

We are growing our **network of 78 stores** across England and Wales, to drive brand awareness, lower funding costs and deepen connections with local businesses and communities



Relationship banking specialists

We are committed to **building relationships** with our customers and communities

Our local relationship-led service model is a **key differentiator from the larger banks**

Our breadth of Corporate and Commercial services is a **key differentiator to challenger banks**

Our pivot to Corporate & Commercial lending and specialist mortgages is driving the bank forward with **sustainable lending growth** at higher **risk adjusted yields**



A compelling investment case

Metro Bank Holdings PLC is listed on the **London Stock Exchange** and a component member of the **FTSE 250**

We have a **unique business model**, a **clear, repeatable strategy**, and **capacity for growth**

We will deliver >13% RoTE by Q4 2026, growing to >18% RoTE in 2028, **one of the highest RoTEs of any UK High Street bank**